MIS 3504
Digital Design and Innovation

Entities and Data Elements

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DATA
Understanding **DATA** needed in a business context
What is DATA
Core Requirement Components

- Business Rules
  - Data (Attributes Entities)
  - Processes (or Use Cases)
  - External Agents (or Actors)
data:
1: factual information (as measurements or statistics) used as a basis for reasoning, discussion, or calculation  
<the data is plentiful and easily available — H. A. Gleason, Jr.>  
<comprehensive data on economic growth have been published — N. H. Jacoby>

2: information output by a sensing device or organ that includes both useful and irrelevant or redundant information and must be processed to be meaningful

3: information in numerical form that can be digitally transmitted or processed

from http://www.merriam-webster.com/dictionary/data

*How can data be used*
Defining Data

Once you have good definitions of key terms involved in your project you are done with data. Right?

No, a common definition doesn’t provide details about attributes or relationships that are important to your application
Defining Data

What other information might you want about your data?

unique identifier, owner, data types, valid values, relationships, etc.
Defining Data

Logical vs. Physical

Business structure and actual structure
User view/database view.

One is more technical than the other and therefore can be much more confusing to a non-IT person. Get the details right on the business version, let the tech team design the database.
Steps to Defining Data

• Create a **Glossary** (list) of items that have been identified during requirements gathering and interviews

• From the glossary identify the **Entities**, *not all items in the list are considered to be entities.*

• Fill in the key **Attributes** (data elements) of the entities, *these may be on the glossary list as well*

• Identify **Relationship** between the entities, *they typically represent business rules*
Entities

• What is an entity?

  *It is a data object that has at least one attribute (type) and is manipulated by a system. Simple/complex created/stored/transmitted, etc.*

• Where would you look for them?

  *Each entry in you glossary is a likely entity, although some may be attributes of another entity.*

• What might you want to know about them?

  *Name, unique identifier, owner, relationships, etc.*
Attributes

• What is an attribute?
  Further information about a data entity

• Where would you look for them?
  May be in the glossary but more likely need to ask SME’s about properties or characteristics of an entity

• What might you want to know about them?
  Could be anything but there are some standards – data type, length, valid values, default, owner, etc.
Relationships

• What are the real world relationships between data entities?

• Try describing them in a sentence.
  
  A customer places an order.
What is the **multiplicity** of the relationship?

- **One to one**
  - A Temple student has one TUID number and a TUID number identifies only one student.

- **One to many**
  - A doctor sees many patients.

- **Many to many**
  - A library has many publication and a publication can be in many libraries.
Relationships (continued)

• What is a data schema?

• What relationship notation should you use?

<table>
<thead>
<tr>
<th>Multiplicities:</th>
<th>Information Engineering</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Zero or one</td>
<td></td>
</tr>
<tr>
<td>- One only</td>
<td></td>
</tr>
<tr>
<td>- Zero or more</td>
<td></td>
</tr>
<tr>
<td>- One or more</td>
<td></td>
</tr>
</tbody>
</table>
Relationship Diagrams

Sample Links
Asset Management Sample

(Assets are purchased from Vendors and assigned to Employees)

```
Asset
- AssetID
- BrandName
- ModelNumber
- Description
- AssetType
- EmployeeID

Asset-Vendor
- AssetID
- VendorID

Vendor
- VendorID
- City
- State
- ZipCode
- AccountManagerName
- AccountManagerPhone

Employee
- EmployeeID
- LocationID
- FirstName
- LastName
- HomeStreet
- HomeCity
- HomeState
- HomeZipCode

Location
- LocationID
- BuildingCode
- OfficeNumber

Building
- BuildingCode
- City
- State
- ZipCode
```
Class Challenge:

The school is interested in implementing a course enrollment solution which keeps track of the classes that a student enrolls in, the instructors that are teaching them and the resulting grades from the courses completed.

Let walk through the process
GLOSSARY: using the case, your personal experience and quick research, what are the key concepts and information needed by the Course Tracking Solution?

Write out a glossary of these terms
Glossary: Results

- Students
- Instructors
- Grades
- Sections
- Class
- Start Time
- End Time
- Start Date
- End Date
- Meeting Day
Case: (15 minutes)

**ENTITIES:** using your glossary, what are the entities needed for the Solution?
Write out a list of these entities. How many do you have? Are any related?
ENTITIES: Results

- Classes
- Instructors
- Sections
- Students
- Registrations ???
Case: (15 minutes)

ATTRIBUTES: using your list of entities, what are the attributes of each of your entities?
Write out a list of these entities. How many do you have? Are any related?
### Entity/Attributes: Results

<table>
<thead>
<tr>
<th>Classes</th>
<th>Instructors</th>
<th>Sections</th>
<th>Registrations</th>
<th>Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class ID</td>
<td>Instructor ID</td>
<td>Section ID</td>
<td>Registration ID</td>
<td>Student ID</td>
</tr>
<tr>
<td>Class Title</td>
<td>First Name</td>
<td>Start Date</td>
<td>Student ID</td>
<td>First Name</td>
</tr>
<tr>
<td>Category</td>
<td>Last Name</td>
<td>Start Time</td>
<td>Section ID</td>
<td>Last Name</td>
</tr>
<tr>
<td>Credits</td>
<td>Street</td>
<td>Instructor ID</td>
<td>Grade</td>
<td>Neighborhood</td>
</tr>
<tr>
<td>Description</td>
<td>Apt</td>
<td>Fee</td>
<td></td>
<td>Street</td>
</tr>
<tr>
<td></td>
<td>City</td>
<td>Class Id</td>
<td></td>
<td>City</td>
</tr>
<tr>
<td></td>
<td>State</td>
<td>Live Models</td>
<td></td>
<td>State</td>
</tr>
<tr>
<td></td>
<td>zip</td>
<td>Meeting Day</td>
<td></td>
<td>zip</td>
</tr>
<tr>
<td></td>
<td>Phone</td>
<td></td>
<td></td>
<td>Phone</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Birth Date</th>
<th>Discount</th>
</tr>
</thead>
</table>
Relationships: using your list of entities, what are the relationships between each of your entities?
Write a sentence to describe each relationship.
What are the multiplicities of the relationships?
Relationship: Results

- A Course can have multiple sections
- Instructors teach multiple sections
- Students register for a section
- Students get a grade for specific course section
- A class can only have one primary instructor
- Students can register for many courses
- Students can not register for two sections of the same course in the same semester
Relationship: Results

(MS Access)
Relationship: Results

(Google Docs)
Challenge Review:

1. How did it go?
2. What does the list of entities, attributed and relationships look like?
3. What confused you?
4. What follow-up questions do you have?
5. What problems or opportunities should you be looking for?
Data Evaluation

1. How well does the schema describe the data involved in the client’s problem?
2. How completely does they cover the client’s situation?
3. Does it accurately reflect what data the client is using?
4. Is it an appropriate tool for the client’s situation?
Individual Challenge:

Solutions-Plus Case Study
Due Class 7, October 9, 2018

Solutions-Plus Client Project Data Analysis
ERD Blank Template Excel
Google Doc ER Template
Solutions-Plus Client Project Data Analysis
Case Material

Consultants Responsibilities

- Locate Clients Information from company achieves
- Work one or more projects associated for a single Client
- Work on multiple Client projects
- Track the dates and time (hours) spent on each Client Project
- Enter Business expenses associated to client projects
- Tracking the travel bookings of Air Flights, Hotels and Rental Cars associated with each round trip

Notes on Responsibilities and how they are currently performed

<table>
<thead>
<tr>
<th>Task</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Locate Clients and project codes</td>
<td>Send email to ask Client Relationship Manager and ask for client code and project code</td>
</tr>
<tr>
<td>Enter Time on Client and Project</td>
<td>Fill out a spread sheet with a row for each day, client id, project code and hours</td>
</tr>
<tr>
<td>Review Personal Time reporting</td>
<td>I manually tally up the totals from in my monthly spreadsheet to see how much billable work I have completed</td>
</tr>
<tr>
<td>Client Time Submission review / approval</td>
<td>eMail to Client Relationship Mangers, Must have it done my end of month but try to do it more often</td>
</tr>
<tr>
<td>Track my time with clients on a calendar</td>
<td>I will frequently log time with each client and project on my calendar as a note so I can remember where to charge my time</td>
</tr>
<tr>
<td>Enter Business expenses</td>
<td>All expenses are charge to our Corporate Credit cards, which we are personally responsible to pay. We fill out a separate spread sheet to get reimbursement for the expenses, information includes a scanned copy of the monthly charge bill, and information includes a scanned copy of the monthly charge bill. This information is sent to the Client Relationship Managers who approves then sends it on to the System Administrator who enter the data into the payroll system.</td>
</tr>
<tr>
<td>Book Travel on the phone (with system administrator)</td>
<td>Call the system Administrators to book flights, hotels and cars. We give them our Corporate Charge Charge Card number.</td>
</tr>
</tbody>
</table>
Step 1:
GLOSSARY: using the case, your personal experience and quick research, what are the key concepts and information needed?
Write out a glossary of these terms
Step 2: **ENTITIES**: using your glossary, what are the entities needed by to support the proposed application?

Write out a list of these entities. How many do you have? Are any related?
Step 3:

**ATTRIBUTES:** using your list of entities, what are the attributes of each of your entities?

Write out a list of these entities. How many do you have? Are any related?
Step 4: **Relationships:** using your list of entities, what are the relationships between each of your entities?

Write a sentence to describe each relationship.

What are the multiplicities of the relationships?

Develop an ER Diagram depicting the relationships.