

# MIS 3504 Digital Design and Innovation Studio

8: DESIGN

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Photo: Installation by Jenny Holzer, US Pavillion, Venice Biennale 1990

#### **INTERVIEW SUGGESTION:**

# Focus your questions on DETAILS on PROCESS and PROGRAMS

## JustInMind

- Download trial program from website [http://www.justinmind.com/]
- Access your license key on gradebook
- 3. Unlock the full version of the program
- 4. Learn how to use it

## Now the fun starts

### **DESIGN INQUIRY** / 5 questions to answer:

- what inspired you (good or bad)
- 2. who are the affected stakeholders
- what are their unmet needs + why are they important
- 4. what is your solution
- 5. what resources do you need to create and sustain your solution

# SYNTHESIS

# DESIGN is not about PRETTY THINGS

"Business creativity is all about finding fresh and innovative solutions to problems, and identifying opportunities to improve the way we do things."

### **CREATIVE PROCESS** from "How Creative Are You"

- 1. Preparation: becoming immersed in problems and issues that are interesting and arouse curiosity
- 2. Incubation: allowing ideas to turn around in your mind without thinking about them consciously
- 3. Insight: experiencing the moment when the problem makes sense, and you understand the fundamental issue
- **4. Evaluation:** taking time to make sure that the insight provides sufficient value to outweigh the various costs involved in implementation
- **5. Elaboration:** creating a plan to implement the solution and following through

## What is **DESIGN PROCESS**

- 1: Define the problem
- 2: create and consider many options
- 3: refine selected directions
- 3.5: repeat (optional)
- 4: pick the winner, execute

# CREATE AND CONSIDER MANY OPTIONS

"We happen to think idea generation is an art form. It's about setting a safe, creative space for people to feel like they can say anything, be wild, not be judged, so that new ideas can be born."



## **BRAINSTORMING: IDEO**

IDEO shopping cart video

**IDEO Video** 

**IDEO Interview** 

**IDEO Video List** 

# What are the RULES for BRAINSTORMING

### **IDEO's 7 Rules for BRAINSTORMING**

- 1. Defer judgment
- 2. Encourage wild ideas
- 3. Build on the ideas of others
- 4. Stay focused on the topic
- 5. One conversation at a time
- 6. Be visual
- 7. Go for quantity

### **QUANTITY** = the power of **MORE**

More IDEAS / More OPTIONS / More ENGAGEMENT / More CONTRIBUTIONS / More MEANINGFUL SOLUTIONS

# LIMITED IDEAS EQUALS LIMITED THINKING

# GENERATE MANY IDEAS COMBINE THE BEST

# BUILD AND COMBINE DO NOT EDIT AND ELIMINATE (EARLY ON)

# FAIL OFTEN SUCCEED SOONER

# COMMUNICATE VERBALLY AND VISUALIY

## Team work session

## Consider

- 1. What are your objectives? What problem are you trying to solve?
- 2. Who are your affected stakeholders?
- 3. How will you solve the problem FOR THEM?

# from How might we ...? to What if we...?

## The opportunity...

We have new internet protocol called "Digimation" that has been released by an open source consortium. It has the capability of digitally de-synthesizing an object, transferring the binary form over the internet using TCP/IP and then resynthesizing the binary to object form. Limited testing has been done so there is very little feed back on its limitations.

You team has been charge with developing a new product/service that can leverage this technological advance and deliver to the market place within the next nine months

# Be Creative...



INDIVIDUALLY (this is quiet time) write/draw (AT LEAST) 5 solution ideas – each on a separate post-it note.

### **5 MINUTES**

IDEA 1 IDEA 2 IDEA 3 IDEA 4 IDEA 5

### Step 2:

SHARE them with your team. Place each on the wall as you describe them

10 MINUTES

# EMBRACE CONSTRAINTS THEY ARE LIBERATING

NO SURVEYS / NO FORCED "HOMEWORK" / NO EASY DATABASE OF VOLUNTEERS



### Step 3:

INDIVIDUALLY (this is quiet time again) TAKE an idea from the wall and use it to GENERATE 2 more. REPEAT. Use all of your time. 5 MIN

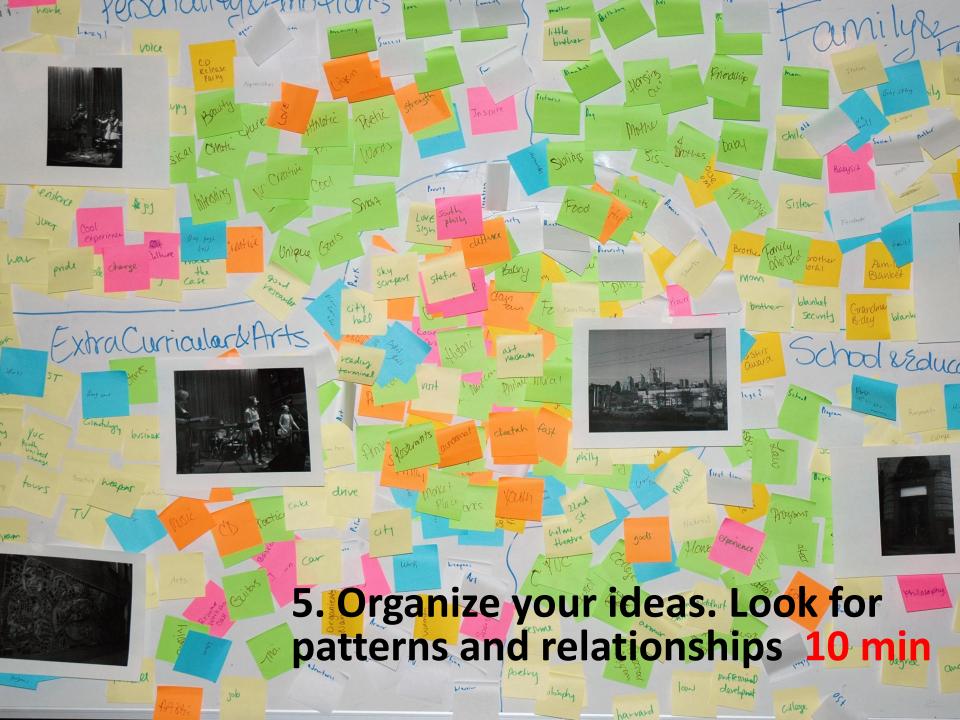




Step 4:

SHARE them with your team. Place each on the wall as you DESCRIBE them 10 MINUTES





## RECORD YOUR WORK BUILD WITH THESE IDEAS

## Individual Challenge:

JustinMind Prototype
Due Class 9, October 22, 2019

**Introduction Lab 2** 

# END