



MIS 3504

Digital Design and Innovation

Photo: Installation by Jenny Holzer, US Pavillion, Venice Biennale 1990



Team REVIEW

Let's begin

**How do you
develop a
Heuristic Review
to use**



definition:

heuristic

: involving or serving as an aid to learning, discovery, or problem-solving by experimental and especially trial-and-error methods

<*heuristic* techniques> <a *heuristic* assumption>;

: of or relating to exploratory problem-solving techniques that utilize self-educating techniques (as the evaluation of feedback) to improve performance

<a *heuristic* computer program>

Self-educating techniques
to improve performance

Part 1:

Develop a **Heuristic Review**

Each team should work together to develop a review heuristic covering the five review dimensions to assess the other team's work.

Create a general assessment framework in outline form with questions you would ask yourself about the other team's project.

00:45 min

Review DIMENSIONS

1 Complete

a?

b?

c?

Your questions should generate constructive criticism and suggestions for improvement.

2 Correct

a?

The number of questions for each dimension is up to each team and should represent relevant information needed.

3 Unambiguous

a?

4 Material

a?

This week focus your heuristic review on Scenarios

5 Prioritized

a?

Review **REPORT** Format

To: Team X

From: Team Y

cc: RYF/JM

Subject: Review of Proposed Scenario

Opening Paragraph: General comments about what was good and bad, what's most important, etc. No more than a paragraph.

Detailed Review Points:

1. "With the implementation of the Blackboard feature do the other access points to this material become unavailable? If these other access points will remain available, the system should be able to update both tulibrary and tublackboard for consistency."
2. "Also, Team X's main focus is on reducing the 'acquisition process,' which increases the time needed to complete the request, but compared to the regular process, happens very rarely."

Appendix:

The heuristic your team used in outline form.



Team **REVIEW**

REVIEW PROCESS

- 1: Develop Review Heuristic
- 2: Review Process
- 3: The Report



Part 1:

Develop a **Heuristic Review**

Each team should work together to develop a review heuristic covering the five review dimensions to assess the other team's work.

Create a general assessment framework in outline form with questions you would ask yourself about the other team's project scope.

Part 2:

Review **PROCESS**

Teams pair up as assigned

Each review is 20 minutes long

In that time, the team must present their project scope and answer the reviewing team's questions.

Reviewers must listen carefully and take detailed notes. **All team members take review notes.** These reflect the answers given to your questions and your observations, critiques and assessment of what they SHOW and SAY.

USE ALL THE TIME YOU ARE GIVEN

Part 3:

Review **REPORT**

All reviewer notes should be compiled, consolidated and written into a review report.

Report should include an additional cover page of the following:

- Reviewer Team # and names

- Reviewed Team #

- Review subject: (ex. Project Scope)

- Heuristic outline you are using for your review

Team Challenge

Develop a Heuristic Review

Your Team's Assignment:

The Solutions Plus organization is looking to purchase a package solution to support the key administration functions in a more efficient and productive process.

Your analyst team has been asked to put together a Review Heuristic to evaluate the capabilities and selection of vendor solution that will best meet the administration functions for the Field Consultants of Solutions Plus. See key function list and description below.

Some Points to consider:

- What are the dimensions that you would you measure the vendors on?
- How would you rate them?
- How would you determine the best solution?
- How would you convey your recommendation to the sponsor