Fill Order: The As-Is Process

Customer Service:
- Print Orders
- Order Database
- Print Shipping Papers

Foreman:
- Customer Order
- Look up location & write on order

Fork Lift Driver:
- Pick List
- Get Goods
- Match goods & shipping papers, Pack goods
- Load Goods
- Sign Papers
- Record Shipment

Shipping Clerk:
- Goods
- Shipping Papers

Carrier:
- Post shipment, decrease inventory

Inventory System:
- Inventory

Flowchart:

1. Customer Service
2. Customer Order
3. Look up location & write on order
4. Pick List
5. Get Goods
6. Match goods & shipping papers, Pack goods
7. Load Goods
8. Sign Papers
9. Record Shipment
10. Post shipment, decrease inventory