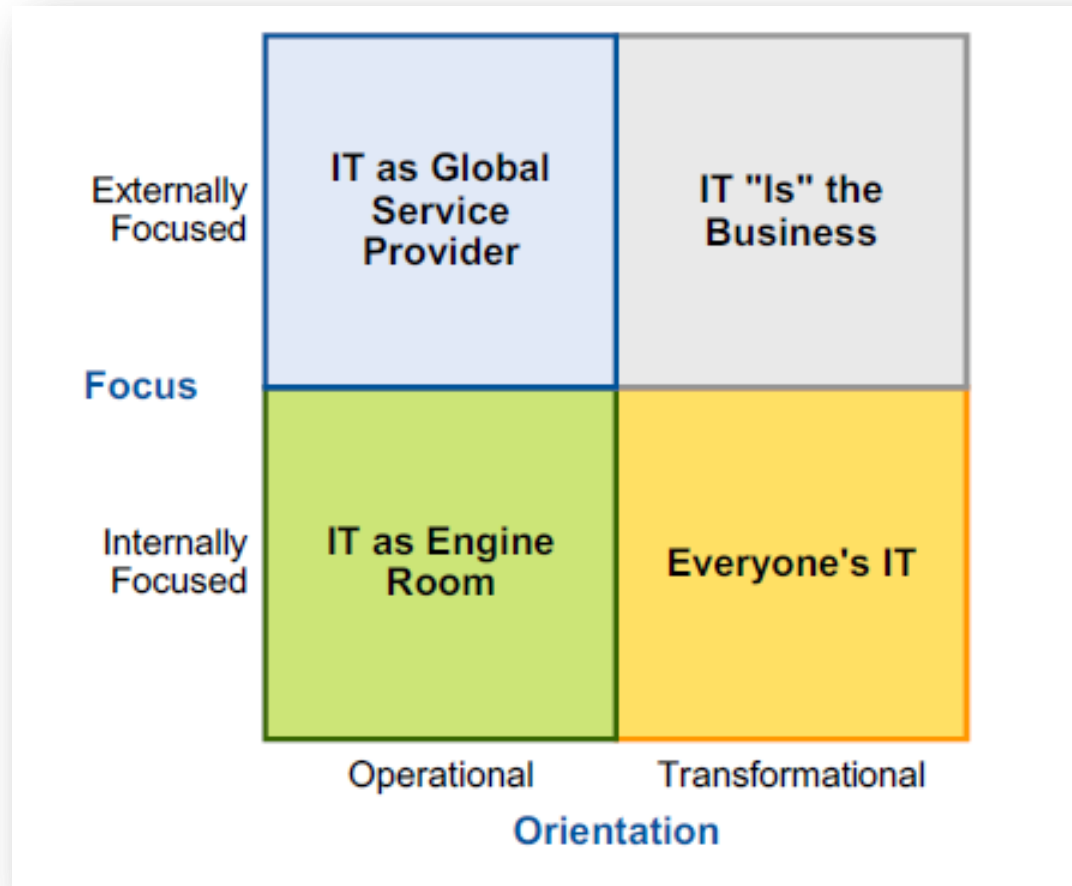# IT STRUCTURE AND ROLES

Bruce Hohne

There's no single correct solution that's right for all enterprises and IT organizations.

Optimizing the IT organization's structure is becoming more important and complex

Enterprise does not know what it wants

Source: Gartner (2012)

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Source: Gartner (2012)

Aspects of the IT Organization

- Line Management roles and structure
  - Technically aligned
  - Business Unit Aligned
  - Business process aligned
- Delivery roles and structure
  - IT capability
  - Competitive services
  - Business value
- Governance roles and structure

  - Central
  - Distributed
  - Enabling

Source: Gartner (2012)

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	Line Management			Delivery Role			Governance		
	Technically Aligned	Business Unit Aligned	Business Process Aligned	IT Capability	Competitive Services	Business Value	Central	Distributed	Enabling
IT as Engine Room									
IT as Global Service Provider									
IT "Is" the Business									
Everyone's IT									

Source: Gartner (2012)

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Weekly Program Report

Global Constraints & Dependencies Summary – Page 1 of

Delivery Impact	Type	Risk / Constraint	Opened	Updated	ID
Critical	Factory Capacity				
High	Resources				
Medium	Schedule				
Low	Business Capacity				
	Customer Experience				
	Financial				
	Planning				
	Scope				
	Strategy				

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Strategic Global Transformation

Active Initiatives & Programs - Implementation Health

Priority	Program Name	Initiative	Initiative Owner	PMO Lead	Current End Date	Health 18/05/12	Health 27/05/12	Health 01/06/12
1						G	G	G
2						A	A	A
3						G	G	G
4						A	A	A
5						R	A	A
6						A	A	Cancelled
7						A	A	A
8						A	A	A
9						G	G	G
10						A	A	A

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