

CoreTech, Inc.

Company Description

CoreTech, Inc. (NYSE: CTIX) is a leading global provider of temperature assurance packaging for the safe and efficient transport of pharmaceuticals, biologics, vaccines and other temperature sensitive products.

CTI's shipping solutions mitigate risk for our customers and ensure product efficacy throughout the extremes of a supply chain. With operations in North America, Europe and Asia, CTI has a vast product offering featuring industry-leading technology that encompasses refrigerated, frozen or controlled room temperature applications. In addition, CTI Pack® design and testing services deliver individualized and innovative packaging solutions along with qualification and validation services to meet all regulatory requirements.

About CTI

Founded in 1899, CTI is a global provider of a variety of thermal packaging and packaging supply chain services. With annualized net sales of approximately \$4.9 billion, the Company has more than 19,900 employees working in 335 operations in 33 countries, serving many of the world's best-known brands in some 85 nations.

Information Technology Infrastructure

Architecture

CTI's IT organization supports approximately 150 application environments spread over 4 datacenters located in Springfield (KY), San Diego (CA), Kernen (Germany), and Hobart (Australia).

At the heart of our operations, helping us manage the entire Order-to-Cash cycles, is our ERP system. This system is accessed through our internal networks and managed centrally from headquarters.

IT Organization and Governance

The Information Technology organization is led by a Chief Technology Officer who reports to the Chief Financial Officer and Executive VP. The office of the CIO is responsible for establishing corporate-wide policies for the use of information services throughout the enterprise.

IT services are organized and managed by a group of directors reporting to the CIO.

- IT Services - The IT Services organization includes the Project Management Office (PMO), IT Quality Management, and Organizational Change Management (OCM). They are responsible for management large-scale system implementations, ensuring the highest levels of software quality, and training.
- IT Operations - The IT Operations organization is responsible for the administration of hardware, systems (software, networks and communications), and databases. They are responsible for optimal system operations.
- ERP Systems Development - ERP Systems Development is responsible for supporting CTI's ERP environment. Analysts and Architects design and develop/configure core functions within the system to support business operations.
- IT Business Intelligence - This organization support a wide spectrum of data analytics used by Sales, Marketing and Strategic Business Development groups within CTI. They deliver data aggregation solutions to the business in the form of reports, dashboards and graphs.