Technical Jargon - Primer
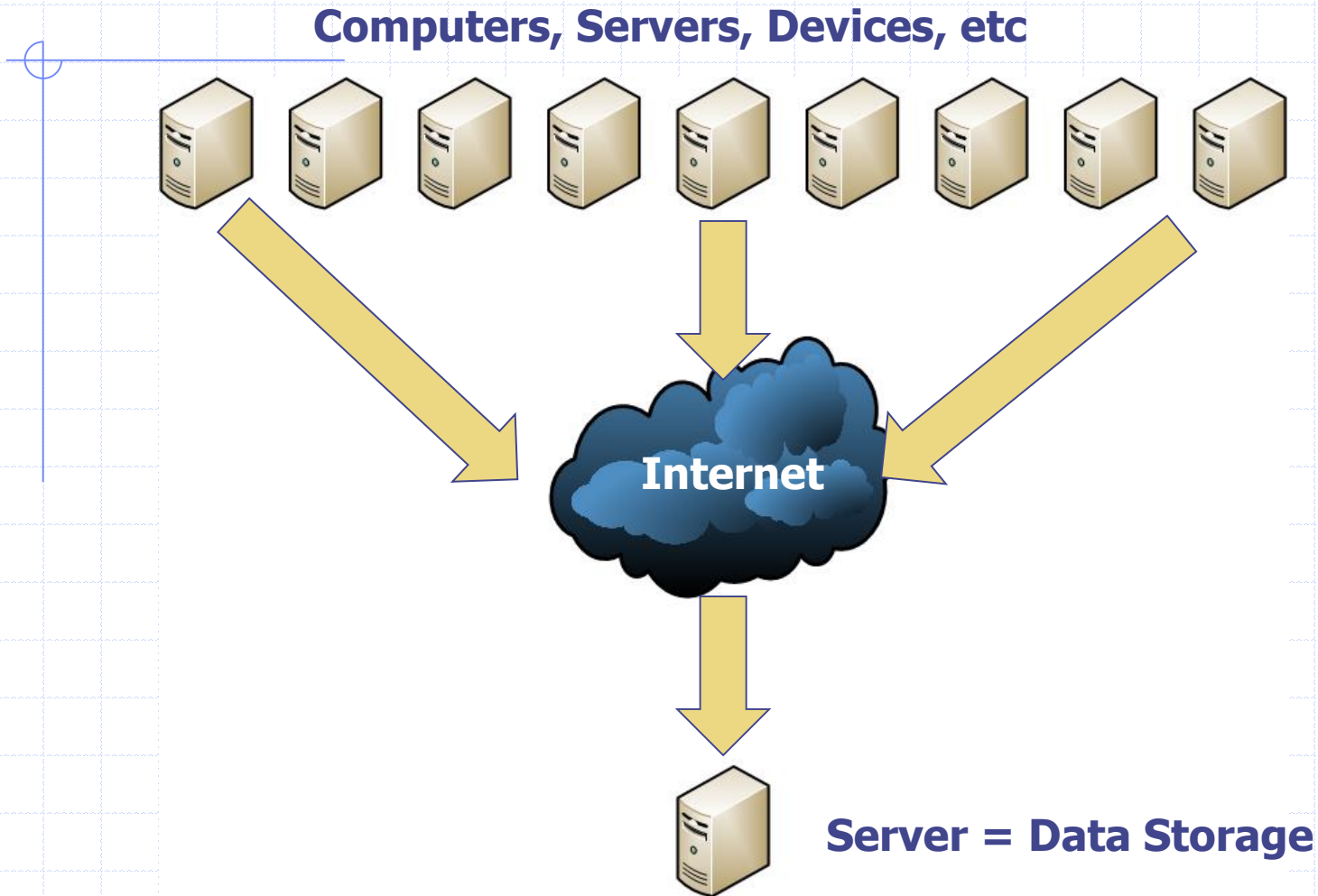
"Adventures in IT"

PMBA - MIS 5402 - Managing Technology & Systems - Spring 2017

Richard Nornhold

DDoS = Distributed Denial of Service

Computers, Servers, Devices, etc

Internet

Server = Data Storage

Transactions

Message
Message NOT
Acknowledge
Acknowledge

Message
Message

Transactions Jammed Up

Apparently a Database Index File has been renamed.....

Database = List of Items

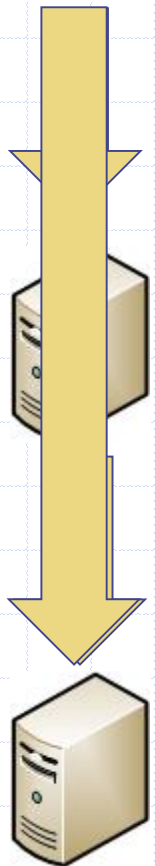| AREA	Product Family	CODE	REASON	REASON DESCRIPTION	AMOUNT
TUBES	Neosporin .9g Packettes - Bulk	PEE	MFG DEFECT	NC-25365 - Unreliable Sealing Process; Bulk on Outside of Packettes	$ 107,444.65
MFG	Neo Plus Ointment Bulk	PEE	MFG DEFECT	Recirculation Motor Shut Off; Operator Restarted; No Critical Alarm Noted	$ 35,414.53
MFG	Neosporin Ointment Bulk	PHE	MFG DEFECT	NC-35876; Used Unsanitized Equipment to Sieve Sodium Pyruvate	$ 30,848.69
TUBES	Desitin RR 4oz	PHE	MFG DEFECT	NC-35579; Front/Back Printing on Tube Out of Alignment	$ 25,845.59
MARKETING	LPP Fresh Citus 24s - Venezuela	MARK	MARKETING	All Purchase Orders for Venzuela Were Cancelled - Government Issue	$ 23,027.73
TUBES	Benadryl 1.3oz Tubes and FG	MAT	MAT QUALITY	Pallets of Tubes Did Not Have the Required Dust Barrier Between Layers	$ 11,105.28
MFG	Camphor, USP Synthetic	MAT	MAT QUALITY	NC-31413 - Material Received From Unqualified Supplier; Audited Buit No Final Report	$ 7,813.75
MFG	List Freshburst 1 Bulk	MAT	MAT QUALITY	NC-35522 - Foreign Matter Found in Poloxamer	$ 5,856.63
MFG	White Wax	MAT	MAT QUALITY	One Pallet of Material Contained Remnants of Food Debris; Cuased by Freight Company	$ 4,776.24
SLOB	1.0L Total Care Shoulder Label	SLOB	SLOB	Obsolete Material	$ 3,932.53
MFG	Zinc Chloride	DAM	DAMAGED	Warehouse Damage	$ 1,540.04
BottlesS	LSR/LACB TRP Bands	MAT	MAT QUALITY	Bad Material - Issues Running These 2 Rolls	$ 152.95
MFG	Thymol	DAM	DAMAGED	Warehouse Damage	$ 139.73
MFG	Sorbitol Solution USP	TRIAL	TRIALS	Used for Calibration	$ 108.10

Database Index File = File of Items within the Database

Ex....Product Family

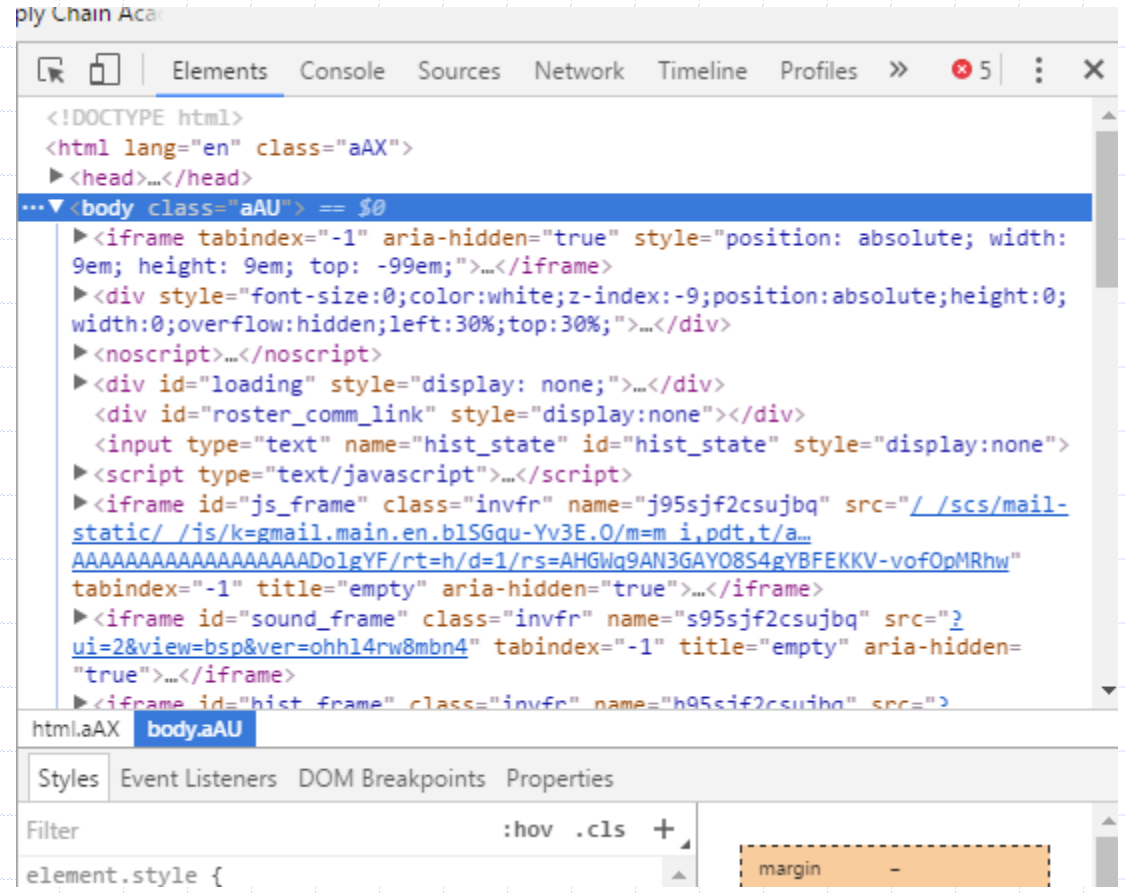# Rush a Change into Production

Normal Process

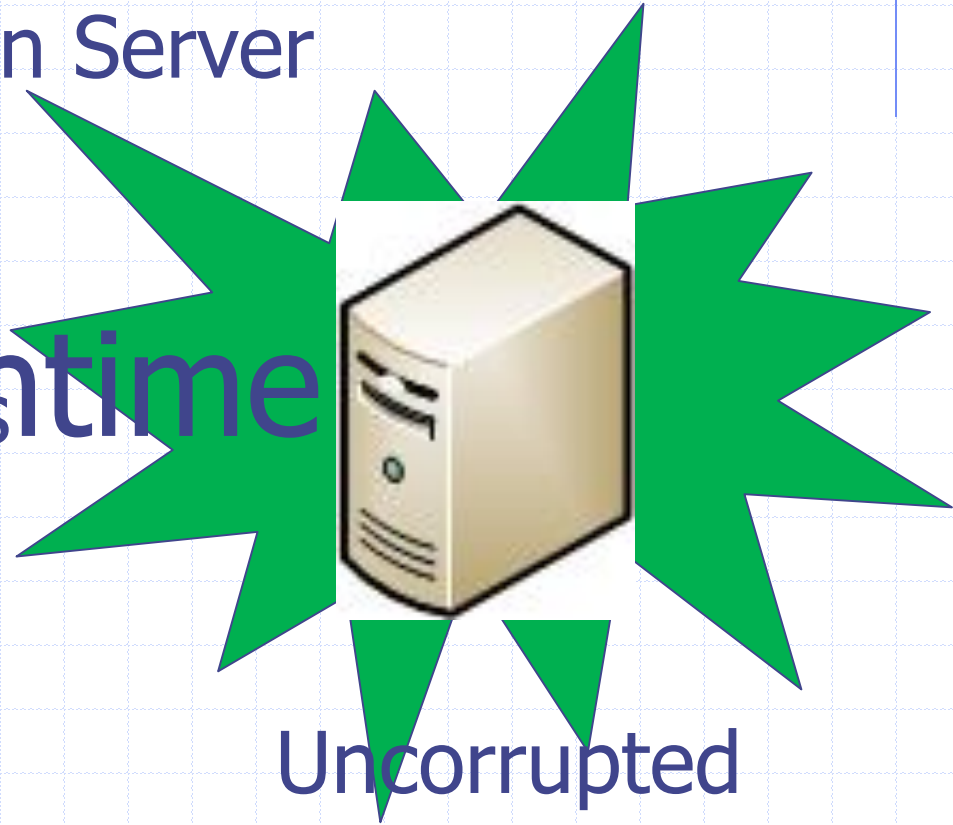Develop a Change

Code

Offline

Online = Production

Wipe a Production Server Clean

Production Server

Downtime

Backup Files

Corrupt

Uncorrupted

Set up a parallel system from development files, then switch over

Transactions → Minimal Downtime → Problems

Transactions → No Problems