

MARK ISAAC

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2015
MAJOR: Management Information Systems | MINOR: Information Technology
Innovation and Entrepreneurship (ITIE)
Study Abroad: Temple University Rome, Summer 2013
GPA: 2.91, Major GPA: 3.1

SELECTED COURSES:
Integrative Business Applications, Enterprise IT Architecture, Data Analytics,
Entrepreneurial and Innovative

ACTIVITIES AND AWARDS:

- Recipient-Academic Merit Scholarship-August 2011

INFORMATION TECHNOLOGY SKILLS:

Web Development: HTML, Adobe Dreamweaver
Project Management: Microsoft PowerPoint, Microsoft Word, Microsoft Excel,
Microsoft Outlook, Adobe PhotoShop
Database Management: POS (Point of Sale) Operating System, Microsoft Windows,
Mac OSX

EXPERIENCE: RADIOSHACK – Philadelphia, PA September 2013 – Present

Sales Associate

- Provide technical, product, and retail support and knowledge to customers with up to \$7,000 in sales per week
- Reach/exceed monthly sales statistics including 40% service plans (warranty and protection on products) 30% attachments (additional products)
- Work the cash register and the POS store computer programs to manage inventory and checkout customers.
- Assist customers in technological operations and problems and provide product knowledge, advice and support including mobile activations.

BOSTON STYLE PIZZA, North Wales, PA

May 2009-August 2012

Delivery Driver

- Assign food deliveries and deliver orders to customers in a suburban area, up to about 20 deliveries per day.
- Take care of restaurant operations such as helping customers, cleaning and locking up restaurant.

STONY CREEK DAY CAMP, Blue Bell, PA

Camp Counselor

Summer 2012

- Supervised up to 60 children per day and reported back to parent on campers' social and emotional progress on a daily basis.
- Organized camper talent show that was performed for 250+ parents and family.
- Provided leadership and friendship to young children as well as emotional support and personal safety.

SKILLS:

- Certified in First Aid/CPR.