

Majid Mustafa

community.mis.temple.edu/mmustafa

/ Philadelphia / PA /

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Major: Management Information Systems

SELECTED COURSES:

Digital Systems, Leadership and Organizational Management, Quantitative Methods for Business, Macroeconomic Principles, Microeconomic Principles, Risk management

ACTIVITIES AND AWARDS:

- Member, Association for Management Information Systems, 2023– present

INFORMATION SYSTEMS PROJECTS:

- Examined specifications and developed an actual database management system that monitors the whereabouts of properties, availability for occupancy, rental payments by using the Salesforce.

INFORMATION TECHNOLOGY SKILLS:

| | |
|-----------------------|-----------------------|
| Analysis: | Visio, |
| Software Development: | Visual Studio, Java |
| Web Development: | HTML, ASP |
| Database Management: | SQL plus, SQL, PL/SQL |
| Project Management: | Microsoft Office |

EXPERIENCE: Footlocker May 2017 – June 2018

- Made sales pitches based on the problems customers were having.
- Proven ability to answer customers' questions and give information regarding products in an exact and customer-friendly manner.
- Demonstrated interest in customers by carefully listening for their key concerns and resolving their problems

T-Mobile Philadelphia, PA

June 2020-2022

Sales Associate

- Resolved customer concerns while maintaining a calm attitude during challenging circumstances
- Greeted customers warmly and served approximately 40 customers daily.
- Total customer products and accept payments
- Able to work under pressure and still give the customer exactly what they're looking for

SKILLS & LANGUAGES:

- Arabic- Native
- First Aid/CPR certified, Spring 2017