110 Tyson Mill Rd | Collegeville | PA | 19426 | tel: 571.315.7373

monica.webster@temple.edu

EDUCATION:

TEMPLE UNIVERSITY, Honors Fox School of Business, Philadelphia, PA *Bachelor of Business Administration, Graduation: May 2020 Major: Management Information Systems*| *Minor: Spanish*Overall GPA: 3.7 | Major GPA: 4.0 | Business Honors Program
University Honors Program | Dean's List: Spring 2016 - Spring 2018

SELECTED COURSES:

Honors Information Systems, Data Analytics, Data-Centric Application Development, Enterprise IT Architecture, Digital Design and Innovation Studio

ACTIVITIES & AWARDS:

- Member of the Association for Information Systems, Spring 2018 Present
- Member of Phi Sigma Pi National Honor Fraternity, Fall 2016 Present
- Member of Phi Beta Lambda Business Fraternity, Fall 2016 Present
- First in State for Statistical Analysis for Phi Beta Lambda, Spring 2017
- Second in State for Website Design for Phi Beta Lambda, Spring 2018
- Second in State for Information Management for Phi Beta Lambda, Spring 2018

INFORMATION SYSTEMS PROJECTS:

- Analyzed the needs of SEI's Private Equity department and lead the market research, comparison, and trial testing of Robotic Process Automation software.
- Trained a Microsoft Chatbot for SEI's new Data Portal website and created data analytics to find trends in usage and create a user story.

INFORMATION TECHNOLOGY SKILLS:

Analytics: SQL, QlikView, QlikSense, Microsoft Excel

Web Development: PHP, HTML, CSS

Project Management: Microsoft Office, JIRA, Confluence Server Management: Zenoss, Xymon, VMWare, GLPI

Others: Microsoft LUIS and QnA Maker, Remedy

EXPERIENCE:

SEI INVESTMENTS, Inc., Oaks, PA

June 2018 – August 2018

Investment Management Unit Technology Intern

- Served as a member of the Investment Management Unit Technology Team.
- Created analytics, managed the database and trained a Chatbot for the new Data Portal.
- Designed a new layout for the homepage of the Data Portal website.

SEI INVESTMENTS, Inc, Oaks, PA

June 2017 – January 2018

Investment Manager Services Intern

- Served as a member of the Private Equity Project Management Team.
- Assisted with projects on robotics implementation, client on-boarding, research on digital business innovations and more.
- Compiled and analyze large sets of data to create trends, visual graphs and reports.

SKILLS & LANGUAGES:

• Spanish – conversational