

Michael Sorokach IV

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems
Overall GPA: 3.38 | Dean's List: Spring 2015, Fall 2015, Fall 2016

SELECTED COURSES:

Lead Global Digital Projects, Digital Solutions Studio, Statistical Business Analytics,
Enterprise IT Architecture, Data Analytics, Application Integration and Evaluation

ACTIVITIES AND AWARDS:

- Member, Beta Gamma Sigma Honor Society, 2017 – present
- Member, Association for Information Systems, 2016 – 2019
- Recipient, Bill & Jean Devaney Award, 2017

INFORMATION SYSTEMS PROJECTS:

- Designed, deployed, and analyzed a survey through SurveyMonkey that was sent to over 4,200 employees for the purpose of improving conference room booking and utilization across 4 office locations.
- Organized and led meetings with various teams at AmerisourceBergen's South Carolina office to document department processes, identify waste, and prioritize issues.

INFORMATION TECHNOLOGY SKILLS:

Project Management: Microsoft Office, Project, Visio
Web Development: HTML, CSS, PHP, JavaScript, WordPress
Database Management: MySQL

EXPERIENCE: AMERISOURCEBERGEN, Chesterbrook, PA May 2018 – August 2018

IT Intern

- Created instructional material for various Lean Six Sigma and Agile techniques as well as company tools such as SharePoint and ServiceNow to be used by associates.
- Created process maps for various IT and Finance teams using Visio.
- Conducted process owner interviews with associates, managers, and directors to assess utilization of ITIL best practices.
- Analyzed and visualized data from company surveys and presented findings at meetings with members of management.
- Collaborated with various solutions owners to validate and transfer over 1,000 CSI records to a new system in advance of future implementation.

WEGMANS FOOD MARKETS, Minersville, PA

April 2016 – Present

Product Selector

- Obtain and fulfill online product orders from 42 grocery stores across 5 states.
- Seek and report any inconsistencies between warehouse database and physical storage location to management for correction.
- Organize team assignments consisting of 8-12 coworkers to load shipments and ensure each order is delivered to the correct retail location.

TRAINING AND CERTIFICATIONS:

- White Belt, Lean Six Sigma (certified)
- Yellow Belt, Lean Six Sigma (trained)
- ITIL Foundation 2011 (trained)