## **Business Rules**

## Customer

BR1-VIP customers must have one username and password.

BR2- Invalid login restrict User from accessing member information.

BR3- VIP customers must sign in to use services.

## Invoice Line

## Make A Reservation

BR4-VIP customers can only make one reservation at a time.

BR5- VIP customers must select either valet or self-park.

BR6- Arrival date and time cannot be on the same date and time as return date and time.

BR7- Reservation ID is needed in order to execute a reservation.

### Redeem Points

BR8-Points can only be used towards services only.

BR9- VIP customers cannot redeem points for the same services

BR10- VIP customers are only allowed to have points and do not expire.

## View Current Promotions

BR11-VIP customers can only use promotions once at a time.

BR12- VIP customers promotions expire.

BR13- Promotions can only be accessed through the colonial app and social media affiliates.

BR14- Promotions are only available to VIP Customers.

# • Pick Up

BR15-VIP customers must be at airport before requesting to be picked up.

BR16- VIP customers must provide proper picture ID and reservation ID.

BR17- VIP customers will not be picked up after 'x' amount of failed attempts to make contact.