1928 N 17th Street | Unit A | Philadelphia | PA | 19121 | tel: 570.418.1136

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2019

MAJOR: Management Information Systems

GPA: 3.4 | Dean's List: Fall 2015

Selected Courses:

Data Analytics Data-Centric Application Development Information Systems in Organizations Professional Development Strategies

ACTIVITIES:

• Member, Temple Association for Information Systems, Fall 2017-Present

EXPERIENCE:

C&T Enterprises, Wellsboro, PA

May 2018 – July 2018

Computer Support Specialist 1 Intern

- Assisted with running of new CAT 6A network cables throughout building
- Terminated, documented, and tested new network jacks to ensure maximum compatibility and reliability
- Facilitated remodeling and reconfiguration of network and server rooms in two locations
- Shadowed CIO, Network Manager, and System Engineer of company in order to learn job responsibilities
- Provided software and hardware support to 180+ employees across five locations

Blimpie Subs & Salads, Elmira, NY

May 2016 - Present

Key Holder, Sandwich Builder, Customer Service, and Cashier

- Interfaced with upwards of 200 customers per eight-hour shift by taking orders, bringing customers food, and correcting mistakes
- Started as a general sandwich builder, promoted to shift leader after six months
- Reconciled cash drawers to \$250 daily and trusted to do bank deposits, open, and close
- Trained all new employees on sandwich making, register, slicing, food prep, and inventory

Florida Fryed Chicken, Tioga, PA

June 2015 – August 2015

Fry Cook/IT Support

- Served as only cook during a shift, anticipated what and how much chicken to cook
- Cooked, fried, and baked chicken breasts, legs, thighs, wings, and leg quarters to a perfect 165-degree internal temperature
- Maintained five laptop computers for use as POS systems, payroll, and accounting purposes
- Assisted owner in creating weekly schedule for fourteen employees by comparing availability to employee position and busiest hours

SKILLS & LANGUAGES:

- Spanish basic proficiency in written and spoken word
- Proficient in both Windows and Mac OS
- Experience with Linux operating systems