

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
MAJOR: Management Information Systems
GPA: 3.74 | Dean's List: Fall 2015, Fall 2016, Spring 2017

ACTIVITIES AND AWARDS:

- Member, Association for Information Systems, Spring 2017 – Present
- Member, Beta Gamma Sigma Honor Society, Spring 2017 – Present
- Member, Temple University Club D1 Ice Hockey Team, Fall 2015 – Spring 2016
- George H. Laufenberg Academic Scholarship, Fall 2015 – Present

INFORMATION TECHNOLOGY SKILLS:

Analysis: R, RStudio, IBM SPSS, SurveyMonkey
Web Development: HTML & CSS, Bootstrap, WordPress
Database Management: Microsoft Azure, SQL
Project Management: Microsoft Excel, Project, Visio

EXPERIENCE: AMERISOURCEBERGEN, Chesterbrook, PA May 2018 – August 2018

Non-Technical IT Intern

- Worked with solution owners to transfer CSI records from one system to another and created the training material for the new system
- Visualized survey data by creating a customer journey map for an internal company site that will be used by the Marketing team to create their FY19 goals
- Designed a survey using SurveyMonkey, which was completed by over 1,000 employees across 4 locations, to determine problems associated with reserving and utilizing conference rooms
- Documented and analyzed unfamiliar processes using Visio with the purpose of eliminating inefficiencies
- Led associates at the South Carolina location through continuous improvement tools during team workshops and Lean Six Sigma White Belt classes
- Conducted process owner interviews with individuals from all management levels to determine the level of ITIL best practices being utilized

RED ORANGE, Fort Washington, PA

May 2017 – July 2017

Information Systems Intern

- Implemented a new CPQ system to increase sales productivity at a federal contractor
- Trained approximately 20 employees in Dubai and India via video conferencing to use new quoting system
- Redesigned the company website using WordPress, resulting in increased interest in the company and ultimately a \$1 million private investment
- Initiated and achieved the company-wide use of Slack to improve employee communication across three continents
- Created and maintained company social media pages on LinkedIn and Twitter

SKILLS & LANGUAGES:

- Lean Six Sigma Yellow Belt – Trained
- German – Intermediate