2217 S. Shields St | Philadelphia | PA | 19142

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EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Anticipated Graduation: May 2021 Major: Management Information Systems (MIS) | Minor: Marketing

SELECTED COURSES:

Information Systems in Organizations, Data-Centric Application Development, Data Analytics, Information Management for Marketing Strategies, Digital Solutions Studio, Enterprise IT Architecture

ACTIVITIES:

Member, Mentor - Association for Management Information Systems 'Peer 2 Peer' Leader - International Student Affairs

ACADEMIC PROJECTS:

Cloud Architecture Project

Spring 2020

 Created a 'Toll Calculator' prototype for the Pennsylvania Turnpike Commission by building a cloud application deployment infrastructure with the necessary systems and applications in Amazon Web Services (AWS). Developed a simple RESTful API using Node.js and deployed it to a cloud infrastructure using EC2 instances.

User Experience Design Project

Spring 2020

 Collaborated with two students to develop a website design for a proposed small business with needs and problems to produce site goals. Created a complete website using the Genesis framework by StudioPress.

Data Analytics Project/Temple Analytics Challenge

Fall 2019

 Analyzed datasets from Alexion using Tableau. Collaborated with two students to develop a static graphic that summarized major data analysis findings in the form of an infographic.

WORK EXPERIENCE:

TANGO

Philadelphia, PA

Head Hostess

January 2018– present

- Created and managed monthly schedules for three hostess members
- Trained and familiarized new front of house staff on establishment processes and policies
- Managed reservation bookings and answered customer inquiries about event hourly prices and business policies

SKILLS & LANGUAGES:

- Vietnamese Native/Bilingual Proficiency
- Database Management: MySQL, NOSQL, R & RStudio, Tableau Prep Builder, Microsoft Access
- Web Development/Design: HTML, CSS, JavaScript, WordPress
- Project Management: Microsoft Office (Word, Excel, PowerPoint)