

# Natalie Rojas

community.mis.temple.edu/nrojas

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration, Graduation: December 2020*  
*Major: Management Information Systems*  
Overall GPA: 3.64

NORTHAMPTON COMMUNITY COLLEGE, Tannersville, PA  
*Major: Liberal Arts, May 2015 – May 2018*  
Overall GPA: 3.7  
Dean's List, Fall 2017, Spring 2018

## SELECTED COURSES:

Information Systems in Organization, Data Analytics, Data-Centric Application  
Development, Computer Science 1, Calculus 1, 2, 3

## ACTIVITIES AND AWARDS:

Member, Association for Management Information Systems, 2019  
Member, Phi Theta Kappa, Northampton Community College, Spring 2018 – Fall 2018  
NY Hotel Trades Council & Hotel Association of NYC, Inc. Scholarship, 2014

## INFORMATION TECHNOLOGY SKILLS:

Software Development: Visual Studio, C++, JavaScript  
Web Development: HTML, Bootstrap, CSS  
Database Management: SQL  
Project Management: Microsoft Word, Microsoft Excel, Microsoft PowerPoint

EXPERIENCE: COUCH TOMATO BISTRO, Philadelphia, PA August 2018 – Present  
**Server**

- Provide table side service to incoming patrons
- Hired as floor support, hostess, and busser; promoted to server and bartender after 3 months
- Create a better dining experience for guests through extensive knowledge in specialized gluten free and vegan options

GUESS FACTORY STORE, Tannersville, PA September 2017 – August 2018

### **Sales Associate**

- Provided customer service assistance to 2,000+ customers daily on sales floor, and processed 15 units of shipment daily
- Increased sales revenue by 20% as a result of processing 30+ loyalty cards per shift and by communicating and aiding customers on sales floor
- Communicated frequently with managers and consumers, in result, developing extensive marketing and sales knowledge

## LANGUAGES:

- Spanish, fluent
- French, basic

U.S. citizen