

Nicholas Schratz

3481 Pond view Dr. / Chalfont / PA / 18914

267.885.9486 /nicholas.schratz@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems / Minor: Accounting
Overall GPA: 3.69, Major GPA: 3.93 | Dean's List: Spring 2016 & Fall 2016

SELECTED COURSES:

Cyberspace & Society, Information Systems Organizations, Excel for Business Applications, Data Analytics, Data-Centric Application Development

ACTIVITIES AND AWARDS:

- Member, Association for Management Information Systems, 2016 – present
- Member, Business Honors Student Association, 2016-present
- Member, Golden Key Honors Society, 2016-present
- Wegmans Scholarship Recipient, Wegmans Food Markets Inc, 2015-present

INFORMATION SYSTEMS PROJECTS:

- Constructed a web-based business service using the Salesforce platform and entered fictional business information to understand the functionality of the service
- Created an e-portfolio on the Temple servers and used Google Analytics to track visits and clicks on the website

INFORMATION TECHNOLOGY SKILLS:

Web Development: HTML, PHP, Dreamweaver
Database Management: SQL plus, SQL, PL/SQL
Project Management: Microsoft Excel, Microsoft Office, Salesforce

EXPERIENCE: WEGMANS FOOD MARKET, INC., Warrington, PA August 2013 – Present

Front End Customer Service

- Communicated with customers and provided an exceptional customer service experience
- Collaborated with various departments on maintenance project and completed tasks in a timely manner
- Qualified for the company's scholarship program based on academic standing and work performance
- Demonstrated leadership skills and hard work to earn a merit-based pay raise

SKILLS & LANGUAGES:

- Communication
- Accounting Principles
- Computer Languages
- Teamwork
- Time-management
- Leadership