

Patrick M. Shank

patrick.shank@temple.edu

1745 N 16th Street | Philadelphia | PA | 19121 | tel: 267.222.0311

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business and Management, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2015

Major: Human Resource Management

GPA: 3.56

Dean's List, Fall 2012, Spring 2013

Selected Courses:

Business Communications Cyberspace & Society
Business Statistics Human Resources Management
Statistical Reasoning & Games of Chance
Leadership in the 21st Century

ACTIVITIES:

- Intramural Basketball Captain 2012-14
- Member of Society for Human Resources Management

EXPERIENCE: TEMPLE UNIVERSITY CAMPUS RECREATION, Philadelphia, PA
March 2013-Present

Facility Monitor

- Ensure safe and clean exercising facilities at multiple gyms on campus for a university with over 38,000 students.
- Enforce rules and safety precautions to help provide guests a satisfactory workout environment.
- Clean machines that are not in use to make sure they are in good condition for future use.

PHILADELPHIA EAGLES, Philadelphia, PA April 2012 - December 2012

Event Staff

- Provided various services to all guests at Lincoln Financial Field during Eagles' games and many concerts in a stadium that holds 68,000+ people.
- Scanned tickets and guided people to their correct sections around the stadium.
- Escorted patrons who needed guidance by the form of wheelchair from their cars to their seating locations.

BRITTANY POINTE ESTATES, Lansdale, PA November 2007 – July 2012

Server

- Provided customer service to residents of a retirement community by serving up to 30 different residents a night.
- Began as a server and later trained new employees when asked.
- Would often work in other areas like dishwashing or medical care if needed.

SKILLS:

- Microsoft Excel, Word, Powerpoint, and Outlook
- Customer Service, Teamwork