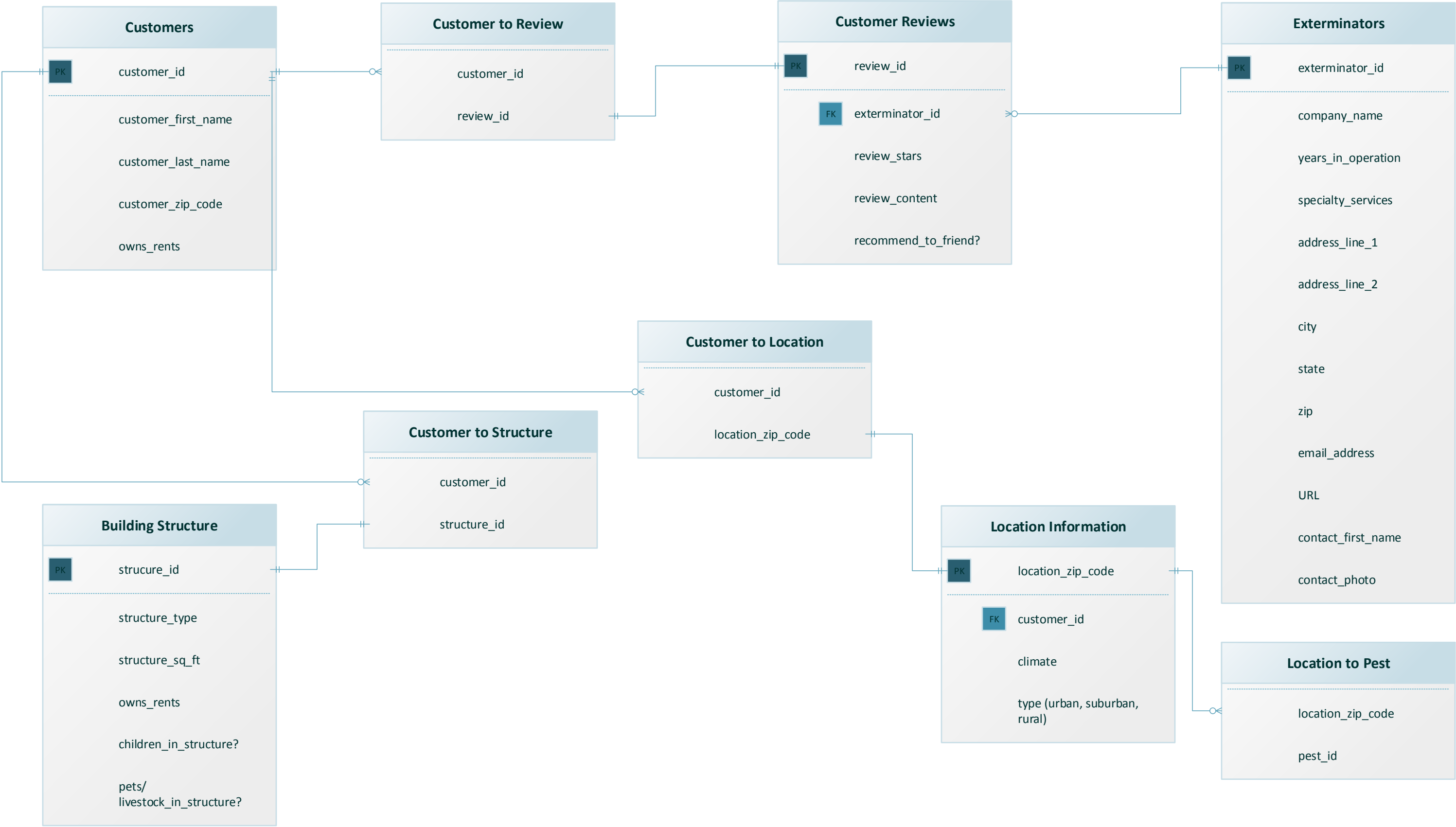


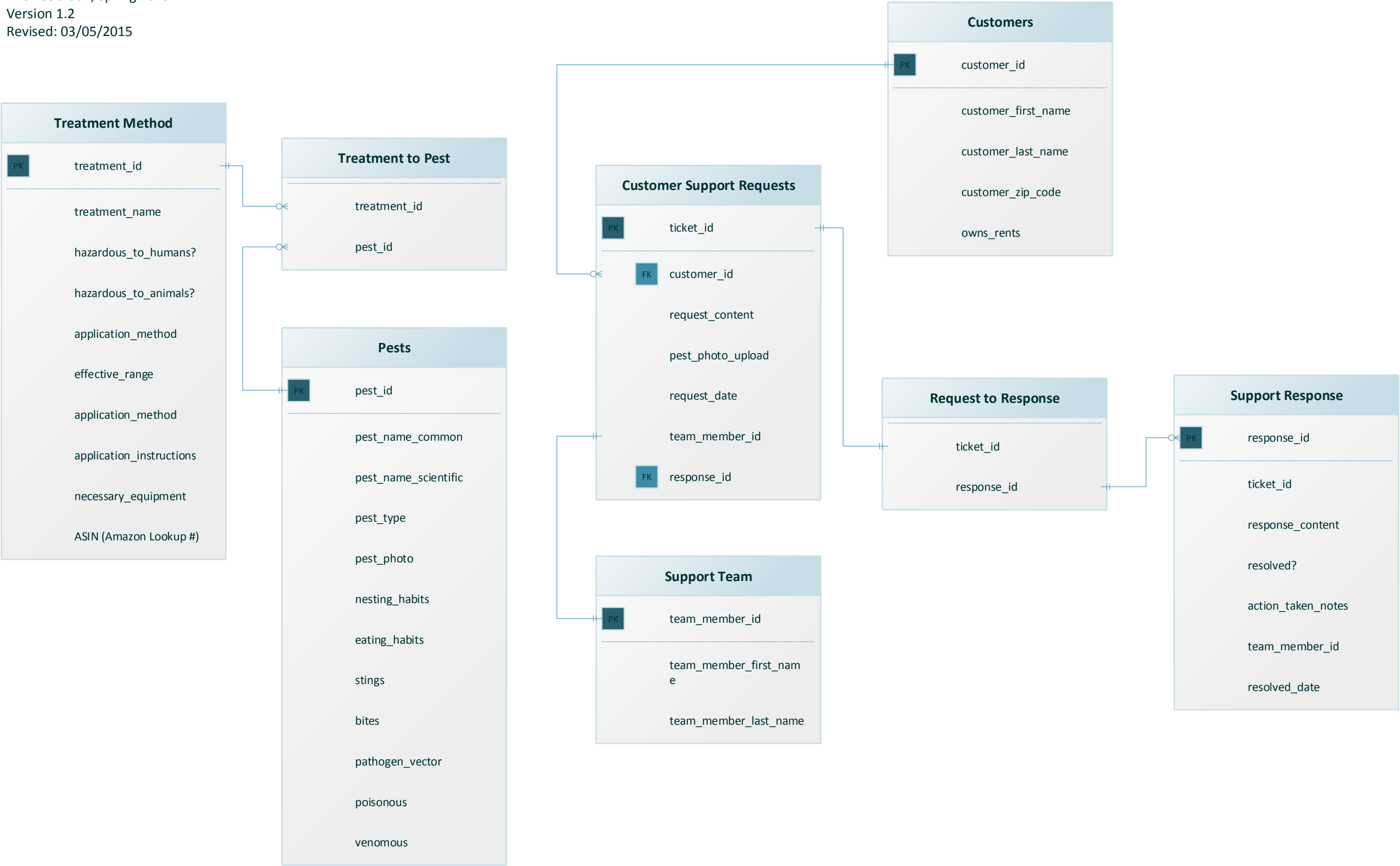
PESTY: ENTITY RELATIONSHIP DIAGRAM/DATA MODEL

Team Red Fox
MIS 4596-004, Spring 2015
Version 1.2
Revised: 03/05/2015



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PESTY: ERD Entities Matrix

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Revised: 03/15/2015

Customers	
PK	customer_id

	customer_first_name
	customer_last_name
	customer_zip_code
	owns_rents

Building Structure	
PK	strucure_id

	structure_type
	structure_sq_ft
	owns_rents
	children_in_structure?
	pets/ livestock_in_structure?

Exterminators	
PK	exterminator_id

	company_name
	years_in_operation
	specialty_services
	address_line_1
	address_line_2
	city
	state
	zip
	email_address
	URL
	contact_first_name
	contact_photo

YouTube Channel Videos	
PK	video_id

	video_title
	video_content
	upload_date
	video_length
	number_of_views
FK	customer_id

Pests	
PK	pest_id

	pest_name_common
	pest_name_scientific
	pest_type
	pest_photo
	nesting_habits
	eating_habits
	stings
	bites
	pathogen_vector
	poisonous
	venomous

Support Response	
PK	response_id

	ticket_id
	response_content
	resolved?
	action_taken_notes
	team_member_id
	resolved_date

Treatment Method	
PK	treatment_id

	treatment_name
	hazardous_to_humans?
	hazardous_to_animals?
	application_method
	effective_range
	application_method
	application_instructions
	necessary_equipment
	ASIN (Amazon Lookup #)

Customer Support Requests	
PK	ticket_id

FK	customer_id
	request_content
	pest_photo_upload
	request_date
	team_member_id
FK	response_id