PRINCE PATEL

https://community.mis.temple.edu/prince

740 South Street | Philadelphia | PA | 19147 | 570.764.6755 | princepatel@temple.edu

PROFESSIONAL SUMMARY: Highly driven IT professional with 4 years of IT experience with wide variety of Information technology skills in Data Analytics, Business Intelligence, Web Development, IT Architecture, IT Troubleshooting, IT Project Management and Graphic Design. Currently seeking an opportunity that aligns with my skills to join a dynamic team where I can utilize my background to bring fresh ideas and grow professionally.

EDUCATION: **MASTER OF SCIENCE:** IT AUDIT AND CYBER SECURITY *(STEM Field)* | Currently

BACHELOR OF BUSINESS ADMINISTRATION: MANAGEMENT INFORMATION SYSTEMS *(STEM Field)* | GPA: 3.6

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

INFORMATION TECHNOLOGY SKILLS:

- **Data Analytics & BI:** Tableau, Power BI, IBM Watson Analytics, SAP Lumira, SAP Analytics Cloud, SQL, R, Python
- **Web Development:** HTML, CSS, PHP, Java Script, jQuery, PDO, WordPress, Google Analytics
- **Architecture:** Microsoft Azure, AWS, VMware
- **Project Management:** Microsoft Project, Microsoft Office Suite, Jira, Trello
- **Graphics:** Adobe Illustrator, Final Cut Pro, Piktochart
- **Prototyping**: Justinmind, Sketch, Adobe XD
- **Cyber Security:** Cryptool 2, Kali Linux, Metasploit Penetration Testing

PROFESSIONAL EXPERIENCE:

Comcast, *Data Analytics and Business Intelligence Associate, IT Purchasing and Asset Management*   *August 2019 – August 2020*
- Manage the development, design and maintenance of metrics reports that answered key management questions.
- Perform data investigations, data validations, analysis, and forecast for data driven decision making of over 100,000 IT assets.
- Extract, transform and load data to make data visualizations, dashboard and stories that bring value to the team on Tableau server.
- Changed and rebuilt the division's entire BI reporting platform for more accurate and automated reporting.

SAP North America, *FSI Partner Alliance Manager*   *June 2018 - January 2019*
- In charge of reporting, performance and tracking partner pipeline programs with SAP Partners.
- Managed momentum sessions, enablement and scrum sessions with partners to launch partner programs and build partner pipeline.
- Designed and built "Accelerate with Partners" website as per business requirements for the FSI team and AEs.
- Followed the same guideline to create an external site version after QA and testing for all external partners and external users.
- Created charts, heat-maps and scorecards with right KPIs for reporting and to feature on the site.
- Managed and implemented a new series of "Lunch&Learn" enablement sessions in New York office hub to build pipeline and launch programs.

SAP North America, *FSI Go For Growth Manager, COE*   *January 2018 - June 2018*
- Filtered, analyzed and created visuals from data extracted from DMD database and reports to measure top performing programs in the sprints using SAP's Business Intelligence software Lumira for the FSI DMC.
- Managing scrum sessions, momentum, and enablement projects for sales to pitch better to the partners and consumers and attain 4x goal.
- Created strategic business development maps used during prep calls, scrum sessions and posted assets to the JAM site as per requirements.
- Prepared speakers, slides, sprint plans, and one-pagers for Insurance and Banking industry scrum calls.
- Refreshed US FSI sales JAM site with updated account planning, scrum plans, business development maps and recordings and resources from enablement sessions.
- Drafted Newsletters and Recaps for FSI First Monday (momentum) Sessions and Scrum Sessions.

Fox IT, *Head Technology Consultant*   *August 2016 - May 2019*
- Solving and troubleshooting hardware and software problems at every computing device at Fox School of Business.
- Building computers with right components to meet the configuration requirement and imaging PCs.
- Trained 8 new student workers for technology consultant position.

Atmosfi, *Data Analytics and Reporting Consultant*   *May 2017 - November 2017*
- Set up their entire timely reporting platform for the company and the customers from scratch.
- Validated Stats and KPIs from google analytics and Mongo DB for the purpose of reporting.

Information Technology Assistant, *Teaching Assistant*   *August 2016 - December 2017*
- Teaching Assistant for 2 Data Science course sections in the MIS department per semester.
- Assisted Professors in planning coursework, teaching Tableau, and grading for over 180 students.
- Held office hours weekly to ensure students understood complexity and nature of assignments.

LEADERSHIP ACTIVITES:

International Student Association, *President, Director of Communications, member*   *August 2015 - August 2018*
- Organized and planned different events for international students to create homely and welcoming environment away from home and explore/blend different cultures from countries around the world.
- Managed the organization that represents international students (11% of total number of students) at Temple.

Association for Information Systems, *Director of Professional Development*   *May 2017 - August 2018*
- Planned and Organized Professional Development Workshops for active members.
- In charge of logistics and representing FOX MIS at AIS National Competition.

Residence Hall Association, *Vice President*   *August 2015 - May 2016*
- Planned and organized social activities and events with Community Council for 500 residents at Beech International Village Residence Hall.
- Managed advertising and surveying aspect of the activities organized & Chaired weekly RHA General Assembly Meetings in President's absence to plan and discuss future events with agenda.

COMPETITIONS AND AWARDS:

- MIS Senior Capstone Project Showcase Winner
- Temple University Data Analytics Challenge Winner
- Institute for Business Information Technology Emtec Scholarship

OTHER SKILLS & LANGUAGES:

Fluent in English, Hindi, Gujarati and intermediate in Sanskrit | Social Media Advertising, Graphic design and Publishing for organizations | Photography.