
5453 Houghton place Apt 2 | Philadelphia | PA | 19128 | (609) 713-9237 | pavel.sasna@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

MASTER OF IT AUDITING & CYBER-SECURITY

Graduation: May 2016

FAIRLEIGH DICKINSON UNIVERSITY, Teaneck, NJ

BACHELOR OF ARTS,

MAJOR: BUSINESS TECHNOLOGY

GRADUATED: MAY 2012

EXPERIENCE:

GUEST SPECIALIST

CAESARS ENTERTAINMENT, HARRAHS CAND RACETRACK CASINO, CHESTER, PA | DECEMBER 2014 – CURRENT

- PROVIDED EXCEPTIONAL CUSTOMER SERVICE WHILE SELLING VARIETY OF COMPANY PRODUCTS
- PROMOTED POSITIVE AND PROFESSIONAL RELATIONSHIPS WITH INTERNAL STAFF, GUESTS, VENDORS AND CONTRACTORS

FOOD & BEVERAGE SUPERVISOR

REVEL ENTERTAINMENT, ATLANTIC CITY, NJ | *MAY 2013 – SEPTEMBER 2014*

- PROVIDED EXCELLENT CUSTOMER SERVICE IN A HIGH VOLUME CASINO RESTAURANTS
- OVERSAW TWO ADJACENT RESTAURANTS SIMULTANEOUSLY AND SUPERVISED A TEAM OF 60+ PROFESSIONALS ON DAILY BASIS
- MANAGED INVENTORY AND PLACED PURCHASE ORDERS ON DAILY AND WEEKLY BASIS BOTH FROM IN HOUSE AND OUTSIDE VENDORS
- COOPERATED WITH OTHER CASINO DEPARTMENTS INCLUDING PROMOTIONS, CASINO FLOOR AND HOTEL TO ENSURE GUESTS RECEIVED EXCEPTIONAL SERVICE
- CREATED DAILY FINANCIAL REPORTS AND REPORTED TO EXECUTIVE DIRECTOR OF F&B

MARKETING AGENT

WYNDHAM VACATION RESORTS, ATLANTIC CITY, NJ | *JULY 2007 - NOVEMBER 2009*

- SOLICITED GUESTS FOR PREVIEW OF VACATION HOME OWNERSHIP. UTILIZED EXCEPTIONAL COMMUNICATION SKILLS AND CONSULTATIVE SELLING TECHNIQUES TO GARNER INTEREST AND OBTAIN QUALIFIED CUSTOMERS.
- REPRESENTED THE WYNDHAM BRAND IN A PROFESSIONAL MANNER AND MODELED AND STRENGTHENED THE CORPORATE CULTURE WHILE ENSURING PERFORMANCE OBJECTIVES WERE MAXIMIZED

TECHNICAL SKILLS:

- SQL, ACL, SAP

SKILLS & LANGUAGES:

- MICROSOFT OFFICE: WORD, EXCEL, POWERPOINT
- RUSSIAN-FLUENT, POLISH - INTERMEDIATE