ROBERT M. HIGGINS

46 War Admiral Lane | Media | PA | 19063 | 484.319.9693

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA **Bachelor of Business Administration, Graduation: May 2017** Major: Management Information Systems GPA: 3.27 | Study Abroad: Temple University Rome, Summer 2015 Special Research: Researched and created a webpage for Potomac Appalachian Trail Club.

SELECTED COURSES:

Enterprise IT Architecture, Data Analytics, Data-Centric Application Development, Digital Design and Innovation

ACTIVITIES & AWARDS:

- Member, Association for Management Information Systems, 2013 present •
- Facilitator/Student Leader, Trout Lake Leadership Retreat, 2013
- International School Trip to Shanghai, Xian, and Beijing, 2012 •
- Recipient, Rotary Youth Leadership Award, 2012
- Recipient, Making Us Better Award (MUB Award), 2013 •

INFORMATION SYSTEMS PROJECTS:

- Worked on a team of 5 to diagnose and resolve a problem regarding the registration process of a survey company named BeHeardPhilly.
- Generated a heat map for demographics in zip codes of Philadelphia to target specific demographics

INFORMATION TECHNOLOGY SKILLS:

- Software Development: Java, Python, PHP •
- Web Development: HTML, CSS, Dreamweaver
- Database Management: SQL •

EXPERIENCE:

POWER EQUIPMENT RESTORATION, Folcroft, PA

Business Development Associate

- Research and learn restoration estimation software to analyze the benefits for an electronic restoration company.
- Communicate with outside resources regarding the implementation of new technology. •
- Lead and manage barcode implementation project •

Production Manager and Technician

- Organized inventory for items and conducted electronic evaluations and component replacement. •
- Assisted in troubleshooting for computer services to customers and employees.
- Communicated with customers to arrange pickup and delivery of items. •

PENNCREST HIGH SCHOOL, Media, PA

Assistant Coach

- Assist head coach with managing girls' varsity basketball team at a local high school. •
- Help run practices by working with small groups and running drills to develop skills. •
- Education players on skills related to sportsmanship, communication, and collaboration.

Volunteer Database Manager and Programmer

- Co-Created statistic storage program for basketball statistics of players. •
- Host and maintain database using SQL Server.
- Network product to be used by newspaper companies for tracking of local High School basketball statistics. •

SKILLS & LANGUAGES:

- Microsoft Word, PowerPoint, Excel
- Basics of Adobe Photoshop, and Fireworks
- Chinese Mandarin basic

January 2013 - Present

September 2016 – Present

September 2016 – Present

July 2013 - August 2016