

RYAN R. WINDT

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2015

Major: Marketing

GPA: 3.0

Selected Courses:

Calculus for Business

International Marketing

Information Systems in Organizations

Introduction to Risk Management

EXPERIENCE: PARC, Philadelphia, PA

Host

August 2014 –

- Greet and welcome guests upon arrival to the restaurant, politely taking their information for a waitlist if necessary.
- Answer phones, make and confirm reservations using OpenTable.
- Seat guests at the correct tables and ensure that they are as comfortable as possible.

UNO PIZZARIA & GRILL, Philadelphia, PA

Bartender/Cocktail Server/Server/Host

April 2013 – June 2014

- Provide customer service for 125-seat, casual dining restaurant.
- Started off as a host; promoted to server after six months, then promoted to bartender three months later.
- Top average check sales out of 25 servers; constantly upselling.

WEIS MARKETS, Mountain Top, PA

Front End Monitor/Courtesy Desk/Cashier

March 2010 – August 2012

- Responsible to keep track of over 15 employees on the front end of a busy grocery store.
- Started off as a cashier; promoted three times within one year to a supervisor of the store's front end department.
- Responsible for performing audits on cash drawers containing thousands of dollars at a time that were then placed in a log.

SKILLS & LANGUAGES:

- Mac OS, Windows Operating System
- Microsoft Word, Excel, PowerPoint
- ALOHA, OpenTable
- Spanish – Listening and Speaking: Intermediate

REFERENCES:

- Richard Shutt, GM at UNOs Chicago Grill, (609) 315-8236
- Mary Frances Bonner, AGM at UNOs Chicago Grill, (215) 917-7458
- Kim Donahue, host lead at UNOs Chicago Grill, (267) 259-6658