|  |  |
| --- | --- |
| User | App: Are you ok?  Yes  No  Yes  App Enabled |
| Operation center  App | Back to Monitoring  Back to Monitoring  Caller: Are you ok?  Check User  No (2) No Reply  Contact OC  Yes  No  Accident occur?  Monitoring |
|  | **(1)**  Customer Data  Calls Emergency Services  Notified  Calls User  Notified |
| Contacts | **(2)**  Notified |
| D/B |  |