

Scott Workman

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2341 N Park Ave / Philadelphia / PA / 19132 / 412.737.5196

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2015

Major: International Business

Minor: German

GPA: 3.45

Selected Courses:

Business Communications

Managerial Accounting

Financial Management

Intro to Risk Management

Professional Development Strategies

Business Society and Ethics

ACTIVITIES & Awards:

- Member, International Business Association, Fall 2012 – Present
- Member, Temple German Society, Fall 2012 – Present
- Recipient, Congress-Bundestag Young Exchange Scholarship, July 2010 – June 2011

EXPERIENCE: JIMMY JOHNS GOURMET SANDWICHES

Inshop worker, Delivery Driver

June 2013–November 2013

- Working in-shop making sandwiches as well as delivering orders in Center City
- Interact with customers and provide cashier services averaging \$2000 daily sales
- Learn important business skills like cutting costs and raising customer awareness

TEMPLE UNIVERSITY, PHILADELPHIA, PA

June 2012 – August 2012

Conference Assistant

- Provided customer service assistance at a Residence Hall at an urban university with a student population of 38,000 students

SPORTSCHECK, NUREMBERG, GERMANY

October 2010 – May 2011

Intern

- Provided customer service assistance for a German sporting goods store with franchises in all major German cities
- Developed customer service skills by assisting customers in finding sports equipment suitable to their needs
- Became fluent in the German language

SKILLS:

- Proficient in Microsoft Office
- Conversational in German, Proficient in writing of German