

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2021
Major: Management Information Systems
Overall GPA: 2.9

SELECTED COURSES:

Data Analytics, Data-Centric Application Development, Data Science
Management Systems and Operations Management

ACTIVITIES AND AWARDS:

- Temple University Supply Chain Association
- Owls Track Club Board Member
- National Merit Commended Scholar

INFORMATION SYSTEMS PROJECTS:

- Created web application using an external API that referenced a database of NBA games and could return results and games played based on date
- Used various data analysis programs in conjuncture with graphic design software to use past statistics to predict who the 2018 NBA Rookie of the Year would be, then presented the findings in an infographic and PowerPoint

INFORMATION TECHNOLOGY SKILLS:

Web Development: HTML, CSS, JavaScript
Database Management: MySQL, Tableau, Tableau Prep, MongoDB, R, NoSQL
Project Management: Microsoft Project, Microsoft Office

EXPERIENCE: ENTERPRISE RENT-A-CAR, Newtown, PA May 2019 – August 2019

Service Agent

- Managed fleet of vehicles to meet up to 30 reservations a day
- Communicated and provided exceptional service to customers allowing the branch to be ranked among the highest ranked in customer service
- Worked with other branches to strategize the movement of vehicles that would be mutually beneficial to satisfy customers at both locations

SESAME PLACE, Langhorne, PA

April 2017 – August 2018

Assistant Supervisor, Culinary Operations

- Oversaw day to day operations for a restaurant in Sesame Place's park
- Delegated tasks to a team of 15-20 people
- Managed and changed labor hours, took inventory and placed nightly orders
- Planned strategies and events with executives from SeaWorld Entertainment Inc.

Catering Host, Culinary Operations

April 2016 – May 2017

- Prepared food, dining room and buffet tables for up to 1,000 guests daily
- Adhered to food safety standards
- Resolved customer service issues regarding reservations and allergies