SHAHLA RAEI KANZAGH

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EDUCATION

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Master of Science, IT Auditing & Cyber Security: To be awarded May 2017 | GPA: 3.80
Completion of all course work leading to CISA certification

PAYAM NOUR UNIVERSITY, School of Business, Tehran
Master of Science, IT Management, 2014

SOUTH TEHRAN BRANCH AZAD UNIVERSITY, College of Engineering, Tehran
Bachelor of Software Engineering, 2011

EXPERIENCE

Fried Brothers Inc., Philadelphia   October 2014 – Present
Data Analyst
> *Fried Brothers Inc. is a wholesale distributor of commercial and residential door hardware, security and access control that hosts an E-Commerce website.*
- Monitor and analyze product sales to improve sales performance of E-Commerce website
- Collaborate with a five-person team to research and develop solutions that optimize web site architecture and improve content consistency for legacy data
- Assist in optimizing digital assets, such as text, tags, graphics and multimedia assets, for SEO

Savola Group, Tehran   April 2012 – May 2014
System Analyst
> *Savola Group is a multinational food company in Middle Eastern, North African and Central Asian countries (MENACA).*
- Summarized and analyzed sales and purchasing data to support executives and client decision makers
- Communicated with five business process owners and project managers to define the project scope and prepare system requirement documents
- Analyzed various business processes supporting supply chain management modules in Oracle E-Business Suite
- Configured and designed Business Intelligence tools including design of dashboard and data warehouse
- Developed Oracle PL/SQL scripts and stored procedures
- Trained staff and facilitated user acceptance of SAP Business Object

International Systems Engineering & Automation Company (IRISA), Tehran   2009 – 2012
ERP System Specialist
- Participated in implementing an ERP system for a pharmacy's sales system
- Developed Oracle SQL queries and designed reports with I-REPORT

ACTIVITIES

- ISACA Member   August 2015 – Present
- Volunteer Computer Teacher, Welcoming Center for New Pennsylvanians, Philadelphia   2014

ADDITIONAL INFORMATION
- **Certificate** - Data warehousing & OLAP - Faratar az Danesh Institute, Tehran   2014
- Systems and Development tools : Oracle E-Business Suite, SAP (Universe Designer), SSRS, SSAS, SSIS, MS SQL Server, My SQL, TOAD , COBIT 5
- Languages: Persian (Native), English(Fluent), Turkish(Intermediate)

Green Card Holder