

# Shannon N. Horgan

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**EDUCATION:** TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration, Graduation: December 2020*  
*Majors: Accounting and Management Information Systems* | Total expected credits: 150  
GPA: 3.93 Dean's List: Fall 2018

**SELECTED COURSES:**  
Cost Accounting, Intermediate Accounting I, Intermediate Accounting II,  
Federal Tax on Income, Data Centric Application Development, Data Analytics

**ACTIVITIES:**

- Member, Association for Information Systems, Spring 2019- Present
- Member, Beta Alpha Psi, Spring 2019- Present

**INFORMATION TECHNOLOGY SKILLS:**

Software Development:	Visual Studio and JavaScript
Web Development:	HTML5
Database Management:	MySQL

**EXPERIENCE:** GRAND LUX CAFÉ, King of Prussia, PA April 2017 - Present  
**Server**

- Provide customer service for a 200-seat, casual restaurant serving American cuisine.
- Cater to large and small dinner parties by offering food and drink recommendations and accommodating dietary needs.
- Maintain restaurant functionality by replenishing supplies, seating tables, and running food.
- Handle monetary transactions averaging \$3,500 in sales per weekend.

FRANCESCO & GIOVANNI SALON, Trooper, PA June 2012 – April 2017  
**Assistant Product Manager and Hairstylist**

- Assisted in product procurement and provided beauty services at a high-volume hair salon.
- Promoted to hairstylist after completing six-month intensive training at the Sassoon Academy in London, UK.
- Reorganized the product inventory and ordering system from pen and paper to the use of excel.
- Handled relationships with product ambassadors and managed monthly purchasing budget.

**SKILLS:**

- Microsoft Office Suite