

Snigdha Lal

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EDUCATION:

Temple University, Fox School of Business
Master of Business Administration

Philadelphia, PA
May 2016

M. S. Ramaiah Institute of Technology
Bachelor of Engineering (Concentration: Civil)

Bangalore, India

COMPETENCY:

- Proven strength developing relationships with customers, co-workers and management
- Produce utmost results under pressure and deadlines
- Capable of coming up with own initiative to carryout individual task and equally adaptable to the situation of working in the group

WORK EXPERIENCE:

Nationwide Insurance

Columbus, USA

IT Analyst Intern

May 2015 – August 2015

- Data Analysis – derive a trend from defect analysis from all the back and front office applications from Jan'14 to Jun'15 data.
- Documenting requirements for one of the critical applications – Centralized Licensing
- Interviewing stakeholders to discuss and promote the Requirement Analyst role and the RRC tool adoption (an Enterprise effort)
- Helping my manager with the team work plan and the roadmap for the next fiscal year

Accenture Services Pvt. Ltd.

Bangalore, India

Software Engineering Analyst

December 2011 – July 2014

- Designed and created web based pages for a Global Pharmaceutical client – Bristol Myers Squibb
- Handled UI and Database for the BMS sites
- Tested the deliverables in controlled, real situations before going live
- Prepared training manuals and required documents for the clients
- Maintained and supported the current systems once they are up and running
- Reviewed current systems and presented ideas for system improvements, including cost proposal
- Interacted constantly with clients from different geographical regions in regards to the projects
- Awarded 'Employee of the Month' for 2 consecutive quarters and became SME (Subject Matter Expert) in 7 business critical applications
- Trained 3 employees peer members in functional and technical knowledge and business leads in functional knowledge.
- Was awarded the first prize in 'Continuous Improvement and Innovation' where I presented the idea of a systematic carpooling and how it will be beneficial for the company and the environment
- Worked in a new development cycle – Agile Methodology where I was also assigned the role to design a new website layout and manage a team of 4
- Co-organized along with a team of the "Fun-Force team" where I had to be innovative and proactive to bring our plans work flawless at a 'Delivery Unit' level
- Participated and organized CSR (Corporate Social Responsibility) events
- Participated, organized and won a month long sports fest at 'Delivery Unit' level for two consecutive years

SKILLS:

- Languages: C#, VB, VB.Net, JQuery, HTML, JavaScript, Basic, QBASIC, C++, C Database: SQL, Oracle
- Designing Softwares: Auto CAD, Staad-Pro
- Operating System: MS Dos, Windows98, 2000, XP, Vista, 7, 8, Macintosh
- Language: Hindi, English
- Tool: Microsoft Office, SPSS, HPQC, IBM RRC, R, Tableau
- LEAN Management, AGILE Methodology

INTERESTS/HOBBIES:

- Yoga, Dancing, Travelling, Reading, Sketching, Music, Sports, Volunteering

CERTIFICATES:

- International Society for Women development & Child Care – "Children of India Award" initiated by 'Aparajita'
- Accenture – Awarded 1st place in "Continuous Improvement and Innovation" and Badminton
- Accenture – Awarded certificates for organizing and participating in various events
- Nationwide Financials Hackathon'15 – won 2nd place in 'Relevance to Hackathon'
- Finalist in Aramark Enterprise Risk Management challenge 2014
- Finalist in Temple Analytics Challenge (making sense of Big Data) – Merck