1615 N Sydenham St Unit 3R/ Philadelphia / PA / 19121

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2018

MAJOR: Management Information Systems

TEXAS TECH UNIVERSITY, Rawls College of Business, Lubbock, TX

Bachelor of Business Administration, Fall 2014 – Spring 2015

MAJOR: Management Information Systems

SELECTED COURSES:

• Information Systems in Organizations

Data Analytics

Digital Solutions Studio

• Data Centric Application Development

• Enterprise IT Architecture

• Excel for Business Applications

• Statistical Business Analytics

• Intro to Risk Management

ACTIVITIES & AWARDS:

• Member, Association for Management Information Systems, Fall 2015 – present

• Member, Phi Theta Kappa Honor Society, Fall 2013 - present

INFORMATION SYSTEMS PROJECTS:

 Serving as team lead for documentation of scope statements, decision trees, and ERD models to maintain efficiency while building an online admin/student landing page for the MS-DIM (Master of Science – Digital Innovation in Marketing) program

Participating in the Temple University Alexion Analytics Challenge with a team of MIS students
with the goal of providing a digital graphic exposing data analytics that can provide solutions to the
worldwide diabetes epidemic

INFORMATION TECHNOLOGY SKILLS:

Analysis: Tableau

Hardware: Assembly, Repair, Troubleshooting

Web Development: HTML, CSS, PHP, Justinmind Prototyping Tool

Operating Systems/VM: Microsoft Windows, Mac OS X, VMWare, Azure, VirtualBox

Database Management: SQL, MySQL, Microsoft Access

Project Management: Microsoft Project

Language Breakdown:

o PHP, CSS, HTML – Basic

o SQL/mySQL - Basic to Intermediate

o Microsoft Office Suite – Intermediate to Advanced

EXPERIENCE:

Self-Employed Consultant, Lubbock, TX; Philadelphia, PA

Summer 2012 – present

IT Support

 Providing support to clients in the fields of hardware replacement, software malfunction, operating system install/restore, ethernet/WiFi troubleshooting, and various other areas

• Install new hardware and/or software while making utmost priority of a seamless first-time experience of the technology for the user or client

Uber Technologies Inc., Lubbock, TX

April 2015 – August 2016

Personal Driver

Provided clients with reliable transportation while prioritizing safety and time management

• Demonstrated the ability to problem solve and analyze alternatives during high-tension situations such as sudden delays and road closures