332 East Mine Street | Hazleton | PA | 18201 | tel: 570-579-4709

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2015

Major: Human Resource Management

Selected Courses:

Leadership and Organizational Management Introduction to Human Resource Management

## **ACTIVITIES & AWARDS:**

Member, Society for Human Resource Management, 2013-Present

EXPERIENCE: Wendy's Restaurant, Hazleton, PA

February 2008 – August 2013

## **Crew Member, Cashier**

- Provided customer service to over 200 patrons on a day-to-day basis
- Maintained high standards of customer service at all times
- Selected to train approximately 15 new employees on daily job duties and assured consistent quality of service
- Awarded with Employee of the Month for commitment to providing firm commitment to providing exceptional customer service

## **SKILLS & LANGUAGES:**

- Microsoft office- Excel, PowerPoint, Word
- Dreamweaver