SUSI YOON susiyoon@gmail.com

7412 Richards Rd | Melrose Park | PA | 19027 | 215.876.7017

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2015

Major: Finance GPA: 3.2

Selected Courses:

Computer Information System

Financial Management

Legal Studies

# EXPERIENCE: PCS 4 Green, Allentown, PA

#### **Store Manager**

October 2010 - May 2015

- Responsibilities included opening and closing the store, overseeing the employees, and making sure that daily sales goals were met.
- Trained employees and made sure that they were aware of store policies and guidelines that they had to go by.
- As the store manager I made sure that customer were receiving excellent customer service and attending to any complaints and making sure that they were resolved in a reasonable manner.

# H&J Wireless, Philadelphia, PA

#### **Account Manager**

June 2008 - August 2010

- Handled book keeping for 9 different locations with bank statements, monthly reconciliation, accounts payable/receivable and commission tracking and distributing.
- Responsibilities included ordering office supplies and inventory, scheduling, and running errands.

### **SKILLS & LANGUAGES:**

- QuickBooks
- Microsoft Word, Excel, PowerPoint, and Access
- Korean Intermediate