

Thane Tagg Jr.

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2014
Major: Management Information Systems
GPA: 3.1

TECHNOLOGY SKILLS:

Advanced : Salesforce Platform, Data Loading, Excel, Word, Rapid Prototyping, Conga Composer
Proficient : HTML/CSS, SQL, SOQL, PHP, FTP, WordPress, Photoshop, SEO
Basic: APEX, Java, JavaScript

ACTIVITIES & AWARDS:

Coach, Temple University Club Lacrosse Team (2013-2014)
Member, Temple University Club Lacrosse Team (2010-2012)
Lacrosse Division 3 Collegiate Athlete (2009-2010)
Member, Association of Information Systems (2011-2013)
Member, Technical Development Acquisition Program (2011-2013)

EXPERIENCE:

NOTE ALLIANCE, Willow Grove, PA **1/1/2013 – Present**

SalesForce Systems Analyst/Developer

- Analyzed as-is IT environment and provided financially sound investments.
- Worked with end-users to learn processes and document system requirements.
- Developed data architecture on Salesforce using custom objects and relationships.
- Created Salesforce workflows to automate daily repetitive tasks of employees.
- Migrated/Cleaned existing data from a physical server into the Salesforce cloud using SQL queries and FTP.
- Configured/Customized existing AppExchange applications to automate business processes/document storing (Conga Composer, SpringCM)
- Consulted with a Salesforce expert for complex platform customization recommendations.
- Integrated website form to create Salesforce leads.
- Documented concurrent log of project expenses including consulting costs/SalesForce/Third Party Application costs.
- Trained end-users on processes to ensure management report accuracy.

MOVIE TAVERN, Collegeville, PA

June 2011 – December 2012

Server

- Provided exceptional customer service under high-pressure situations to numerous customers.
- Worked collectively as a team with servers, food runners, and bussers.
- Created meaningful relationships with customers to produce return guests.
- Assisted in the opening of the business, and helped provide newer employees with suggestions for success.