# Thomas C. Kane

*community.mis.temple.edu/thomaskane* 

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA **Bachelor of Business Administration, Graduation: May 2015** Major: Management Information Systems | Total expected credits: 124 CURRENT GPA: 3.74 Dean's List: Fall & Spring 2011, Fall & Spring 2012 Selected Courses:

Data Analytics

Enterprise IT Architecture

ACTIVITIES AND AWARDS:

- Member, Association for Information Systems 2013 Present
- Assistant Coach, Maple Manor Swim Club 2012 Present
- Captain, Upper Dublin High School Swim Team in 2011
- Best in Show, Upper Dublin Township Art Show 2011

EXPERIENCE: MAPLE MANOR SWIM CLUB, Maple Glen, PA June 2007 – Present Assistant Manager 2013 - Present

- Supervise and train 50-employee staff daily
- Provide customer service/ handle complaints for up to 900 members
- Provide maintenance and scheduling of pools and concession stand
- Reconcile accounts receivables from concession stand and front desk
- Supervise club front desk entry software usage

#### Head Lifeguard 2012-2013

- All normal lifeguard duties
- ٠ Provided guidance and leadership to lifeguards
- Checked and managed pool chemicals
- Handled minor customer service matters

#### Lifeguard 2009-2012

- Supervised patrons in three pools
- Cleaned and tended to pools and premises
- Provided first aid to patrons with injuries
- ٠ Provide patrons with pool information and hours

# Concession Stand Clerk 2007-2009

Handled and served food items

### AMBLER AREA YMCA, Ambler, PA **Senior Lifeguard**

April 2011 - Present

- Tend to facilities •
- Help various areas of YMCA during special events
- Assist in lifeguard certification and training

## SKILLS:

- HTML5
- MS Office Suite
- PC and Macintosh proficiency
- Certified in CPR, AED, Oxygen Administration