

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
**Bachelor of Business Administration, Anticipated Graduation: December 2018**  
**Major: Management Information Systems**  
GPA: 3.00 | CST Dean's List, Spring 2015

## TECHNICAL SKILLS &amp; LANGUAGES:

- Ability to understand, write, and implement code in Java and HTML, integrating CSS, PHP and SQL databases into HTML pages
- Manipulation and interpretation of data using R and RStudio, MySQL, and Microsoft Excel
- Proficiency in Microsoft Word, Excel, and PowerPoint
- Cash-handling using Point-of-sales system
- Ability to understand, write, and speak in Spanish at an intermediate level

EXPERIENCE: **VANS**, Philadelphia, PA; Elizabeth, NJ June 2016 – Present

**Sales Associate/Advanced Cashier**

- Engaged costumers in sales that tailored to their personal style and preferences, providing options present in the store and online
- Facilitated cash register transactions, assuring a great in-store customer service experience, and reporting associates' sales to track store KPIs and personal sales goals
- End-of-day product recovery
- Updated sneaker displays to reflect changes in store promotions

**TEMPLE UNIVERSITY**, Philadelphia, PA

January 2016 – Present

**Residence Hall Front Desk Assistant**

- Processing and logging residents' incoming packages using Google Apps and HEDWIG system to provide efficient notification of packages arriving to residence hall
- Track and update pertinent resident information, including key code changes, lockouts, and student move-in/move-outs
- Assist with student move-outs, while keeping a log of students with damaged rooms, missing keys, and regular/express checkouts

**PACIFIC SUNWEAR**, Elizabeth, NJ

June 2015 – January 2016

**Sales Associate**

- Engaged costumers in sales that tailored to their personal style and preferences, providing options present in the store and online
- Facilitated cash register transactions, assuring a great in-store customer service experience, and reporting associates' sales to track store KPIs and personal sales goals
- Processed on average over 4,000 units of shipment 2 days a week to replenish store inventory, also included end-of-day product recovery
- Merchandised and designed store displays to reflect seasonal promotions

**HOLLISTER Co.**, Short Hills, NJ

June 2013 – March 2015

**Stock Associate/Stock Lead (Temp.)**

- Led stock team during morning shift on Black Friday 2013 to ensure a smooth transition of units from the stock to the sales floor during high shopping volume
- Processed on average over 6,500 units of new shipment of clothes 5 days a week with stock team to replenish store inventory, also included end-of-day product recovery
- Participated in inventory counts of store merchandise and stock twice a year

## ACTIVITIES:

*The Vibe @ Temple TV*, Onscreen Social Media Correspondent, Sept. 2015-2017

Member, Temple University Black Student Union, 2014-Present

Member, Blessed Sacrament Church Hot Meals Committee, 2008-Present