

# Victoria L. Taylor

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration, Graduation: Spring 2016*  
*Major: Risk Management*  
GPA: 3.12 | Risk Management

## ACTIVITIES & AWARDS:

Phi Sigma Pi National Honor Fraternity  
Temple University Owl Team (June 2013- August 2013)  
Volunteer for

EXPERIENCE: Temple University Owl Team, Philadelphia PA June 2013 – August 2013

### **Owl Team Member**

- Responsible for over 500 of Temple University's incoming freshman class of 2014.
- Required passion for Temple University, a happy and excited attitude, working in a group environment and collaboration with other members of my team, and being responsible for minors and students new to Philadelphia as they stayed overnight.

Designer Shoe Warehouse, Langhorne PA March 2011 – August 2012

### **Sales Associate**

- Responsible for interacting with customers and afford them the highest level of customer service, working with freight and organization, and working in a team atmosphere.
- Required a friendly and spirited attitude, patience, and a 'customer is always right' mentality and work ethic.
- Gained an understanding of customer service, dealing with difficult customers and how to make them happy, and a stronger understanding of reliance and teamwork with co-workers.

## SKILLS & LANGUAGES:

- Efficient in Microsoft Word, Excel, and PowerPoint.
- Typing efficiency of 80 words per minute with zero mistakes.