Yuanhong Wang

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA Bachelor of Business Administration, Graduation: May 2016 Major: Risk Management and Insurance GPA: 3.53, Dean's List: Fall 2012 - Present Selected Courses: Business Statistics Professional Development Strategies Information Systems in Organizations Leadership and Organizational Management

ACTIVITIES & AWARDS:

- Member, Gamma Iota Sigma Sigma Chapter, Fall 2013-present
- Member, Risk and Insurance Management Society, Fall 2013-present
- Member, International Association of Insurance Professionals, Fall 2013present
- Member, Professional Liability Underwriting Society, Fall 2013-present
- Member, Chartered Property Casualty Underwriter Society, Fall 2013present
- Recipient, Temple University International Students' Scholarship, Spring 2013
- Recipient, Temple Intensive English Language Program scholarship, Spring 2013

EXPERIENCE: Golden King Hotel, Pingdingshan, Henan Province June 2012 - August 2012 Reception manager

- Handled reservation and reception service for more than 50 customers per day.
- Resolved customer concerns and claims to fulfill superior service and increase customer satisfaction.
- Provided technical support and upload customer records to Hotel Public Security Management Information System.

SKILLS:

- Microsoft Office
- Dreamweaver, Google Docs, Google Drive
- Chinese, fluency