1165 Wheatsheaf Lane | Abington | PA | 19001 | 610.462.1383

#### **EDUCATION:**

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

BBA in Management Information Systems, GPA: 3.47

Master of Science in Cyber Security, GPA: 3.59 Graduation: July 2016

#### **EXPERIENCE:**

Horizon Controls Group Inc., Plymouth Meeting, PA

## **Junior System Analyst**

May 2015 – present

- Implement and operate company-wide help desk that provides technical support for 50+ employees
- Assist senior level management with the research and implementation of new technologies
- Create an offsite development system which can be accessed by company engineers anywhere in the world

#### Temple University, Philadelphia, PA

### **Information Technology Assistant (ITA)**

January 2014 – present

- Assist with teaching Data Analytics, Data Analytics for Management, and Data Science classes
- Grade homework assignments for classes of up to 120 students
- Provide learning support for students studying ERDs, MySQL, Excel, R, and Data Visualization
- Hold office hours to provide one on one assistance and tutoring to students on an as needed basis

# Rogers Foam Corporation, Morrisville, PA

Intern

January 2013 – May 2015

- Updated and transferred upwards of 5,000 engineering documents for the implementation of a new MRP system
- Assisted with inventory control management, with the end result of adapting a fully automated system
- Installed and managed security system which provided video surveillance for a 450,000 square foot manufacturing plant

# Tech Impact, Philadelphia, PA

## **Technical Support Intern**

April 2013 – December 2013

- Provided remote desktop support and maintenance to dozens of international clients using industry leading tools
- Supported Office 365 account creation and maintenance, working primarily with Microsoft Exchange
- Provided onsite support and technical assistance to over 100 non-profit organizations in the Greater Philadelphia Area

#### **SKILLS:**

- Proficient in Windows OS, Exchange, Office 365, MySQL, Tableau
- Working knowledge of Epicor, Google Analytics, Linux, Nessus, PHP, R, Salesforce, SAS, VMware

#### **ACTIVITIES:**

- Interactive ArtJawn Challenge, October 2014
- Free Library Workshop, April 2014
- Member, Temple Rock Climbing Club, August 2013 present
- Member, ISACA, August 2015 present