Alyssa Debrosse

community.mis.temple.edu/adebrosse

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EDUCATION: TEMPLE UNIVERSIY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2021
Major: Management Information Systems
Major GPA: 3.0, Overall GPA: 2.80

SELECTED COURSES:
Intro to Computer Science, Cyberspace & Society, Computer Programming in C, Management Information Systems, Data Analytics, Data-Centric Application Development, User Experience Design, Cloud Architecture

ACTIVITIES:

- Member, Association for Management Information Systems, 2019 – present

EXPERIENCE: LOCAL MEMBER.CO, Philadelphia, PA   June 2020 – October 2020
Intern
- Helped showcase local businesses by implementing designs through word press
- Created pages, posts, and logos
- Attended group meetings for deliberation on future projects

LORD AND TAYLOR, Bridgewater, NJ   June 2018 – December 2019
Retail Cashier
- Handle and process transactions according to standard procedure between customer and retail store
- Answer routine billing inquires and issues from customers
- Perform audits of cash intake or drawers

CKO KICKBOXING, Gillette, NJ   September 2016 - July 2017
Receptionist
- Answered and forwarded calls as needed and communicated memberships
- Input and downloaded customer information into database
- Collected payments, renewed memberships, and resolved billing issues

STAGE HOUSE TAVERN, Scotch Plains, NJ   September 2015 – November 2015
Hostess
- Greeted and seated over fifty guests per shift
- Answered incoming calls and provided appropriate customer service
- Received payments by validating credit charges and approved checks
- Collaborated and communicated with coworkers to ensure great customer service

BROOKSIDE CAMP, Scotch Plains, NJ   Summer 2014
Camp Counselor
- Helped create weekly schedule for camper group of five between the ages of six and eight
- Ensured a clean, organized, and safe camp site
- Communicated with parents about participants' experiences

SKILLS:

- Microsoft Excel (Basic)
- Microsoft Word
- Microsoft Power point
- C Language (Beginner)
- JavaScript (Moderate)
- mySQL (Moderate)