

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2023**Major: Management Information Systems****GPA: 3.94** | Business Honors Program | University Honors Program | Dean's List Fall 2020-Present**ACTIVITIES & AWARDS:**

- Vice President, Temple Association for Information Systems, May 2022- Present
- Director of Community Engagement & Treasurer, Temple Association for Information Systems, May 2021-May 2022
- MIS Professional and Academic Achievement Award, Spring 2021
- Actress, Insomnia Theatre, October 2019-Present
- Finalist, Target Case Competition, April 2020 & April 2021

EXPERIENCE:

TEMPLE UNIVERSITY, Philadelphia, PA

January 2020-Present

Owl Ambassador, Trainer, and Leadership Committee Member

- Liaise between potential students and Temple University during campus tours and admissions events
- Communicate with prospective students about Temple University's unique opportunities during 75 minute campus tours, 4 days per week
- Balance synthesizing relevant information with personalizing each experience to potential student's needs and interests
- Lead new employees through learning tour information, evaluate and report progress, and offer continuous feedback

PRICewaterhouseCOOPERS (PwC), Philadelphia, PA

June 2022-July 2022

Digital Assurance and Transparency (DAT) Intern

- Assessed client processes to ensure proper implementation of IT controls for SOX report compliance
- Organized and evaluated over 30 pieces of key report evidence for year over year comparison
- Completed >40 hours of digital upskilling on relevant technologies, including: Alteryx, PowerBI, UIPath, and Tableau
- Achieved reviews indicating performance at full time staff level, and differentiation for recommending and implementing process improvements

HIGHMARK HEALTH, Pittsburgh, PA

IT Dispatch/Triage Intern

May 2021-August 2021

- Assisted dispatch and triage team as Dispatch & Triage transitioned to a new ticketing software while still completing daily responsibilities
- Conceptualized a wellness program to serve over 200 employees and ran from ideation to completion
- Discovered a training process inefficiency, created a solution with a new organization map, and implemented my solution
- Facilitated daily and weekly debriefing meetings to ensure team effectiveness and transparency

SKILLS:

- Data Visualization & Manipulation-Tableau
- Databases- SQL, MongoDB, MySQL
- Application Development- JavaScript, JQuery, AJAX, HTML5, CSS, Bootstrap, Python
- Certifications- Digital Acumen, Human Centered Design