

Ahmad Ibrahim

community.mis.temple.edu/ahmadibrahim

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2018
Major: Management Information Systems

SELECTED COURSES:

Data Analytics, Data-Centric Application Development, Digital Solutions Studio, Enterprise IT Architecture, Lead Global Digital Projects, User Experience Design, Information Technology Integration

ACTIVITIES AND AWARDS:

- Member, Association for Information Systems, Fall 2017, Spring 2018, Fall 2018

INFORMATION SYSTEMS PROJECTS:

- Participated in Temple Data Analytics Challenge - Analyzed Comcasts' movie database to track and predict blockbuster hits, revenue returns on specific genres, and economic trends.

INFORMATION TECHNOLOGY SKILLS:

Web Development: HTML, CSS, PHP, MIT App Development
Database Management: MySQL, R, R Studio, Tableau
Project Management: Microsoft Office, Microsoft Project, Microsoft Azure

EXPERIENCE: URBAN LEAGUE OF PHILADELPHIA September 2018 – Present
Database Administrator Intern

- Perform data entry by enrolling clients for the housing department in two systems.
- Modifying the database structure and maintaining archived data.
- Provide administrative support.

T-MOBILE EXPRESS STORES August 2015 – Present
Mobile Expert

- Sell phones, plans, and accessories to customers at a large cell phone retailer.
- Managed a daily cell phone inventory count.
- Count cash in register at opening and closing shifts along with handling the daily cash deposit.

T-MOBILE EXPRESS STORES August 2017 - November 2017
IT Intern

- Resolved employee issues with workstations, printers, and applications at four T-Mobile retail locations.
- Analyzed the previous date's inventory and transaction reports for discrepancies.

METRO PCS June 2014 – August 2015
Sales Associate

- Provided customer service and sales for a small cell phone retailer.
- Trained approximately 20 new employees on store protocols and selling tactics.

COUSINS SUPERMARKET May 2010 – June 2014
Assistant Supervisor

- Supervised baggers and guaranteed efficiently for customers to enhance work speed.
- Served as a floater between various departments as needed.

SKILLS & LANGUAGES:

- Arabic - Fluent