

Andrew Yang

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EDUCATION

Temple University – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration in Management Information Systems

May 2026

Major: Management Information Systems

TECHNICAL SKILLS

Analysis: Data Visualization, Data Analysis, Database Management

Software Development: Python, JavaScript, JSON, Visual Studio Code

Web Development: HTML, CSS, Max Labs

Database Management: Salesforce, MySQL

Project Management: Word, Excel

EXPERIENCE

Walgreens, Philadelphia, PA

June 2021 – Feb. 2022; June 2025 – Present

Shift Leader

- Supervise daily store operations at a leading U.S. retail pharmacy chain with over 8,000 locations, ensuring safety, efficiency, and positive customer experience.
- Train and supervise, an estimate of 5+ team members a shift, improving workflow efficiency, raising sales, and customer satisfaction scores.
- Monitor inventory and conduct data checks to maintain accurate stock levels and enable timely restocking.
- Manage POS system and handles \$10,000+ in cash handling per shift.
- Resolve customer issues and complaints effectively and efficiently, ensuring customer satisfaction and loyalty.

Gong Cha, Philadelphia, PA

June 2022 – Present

Shift Leader

- Oversee solo operations at a global bubble tea franchise serving 100+ customer orders per shift.
- Handle an estimate of \$700+ in daily sales transactions with high accuracy.
- Maintain high quality and accuracy while multitasking under busy periods.
- Prepare and restock ingredients for team use during shifts, ensuring smooth operations and teamwork.

EXTRACURRICULAR EXPERIENCE

Volunteer, Youth Volunteer Corp (YVC)

2015 – 2016; 2017 – 2020

LANGUAGES

- English: Advanced Proficiency
- Mandarin: Basic Proficiency (Limited speaking and listening)