

Cammy N. Nguyen

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EDUCATION

Temple University, Fox School of Business

Bachelor of Business Administration

Philadelphia, PA
Graduation: Dec. 2025

Major: Management Information Systems | **Minor:** Entrepreneurship | **GPA:** 3.95

Honors & Awards: Fox Honors Program, University Honors Program, Provost's Scholarship, Dean's List: Fall 2022-Present, 2023 & 2024 MIS Professional and Academic Achievement Award, 1st Place - Cybersecurity Awareness PSA Contest

EXPERIENCE

Temple University, MIS Department | *Information Technology Assistant, Cloud Architecture*

Aug. 2024 – Present

- Facilitate AWS cloud computing education by conducting weekly office hours, supporting 30+ students in deploying cloud-based solutions, managing databases, configuring security settings, and implementing Node.js in AWS Lambda
- Enhance students' AWS architecture skills through hands-on learning, troubleshooting technical issues, and providing guidance on best practices for cloud infrastructure and application deployment

TopGranite & Cabinetry | *Product Management Intern*

May 2024 – Aug. 2024

- Rebranded and redesigned company website, adding customer testimonials and services pages, leading to a 29% increase in customer engagement and online inquiries by enhancing user experience and optimizing mobile responsiveness
- Implemented cloud-based infrastructure and developed a new invoice system reducing operational inefficiencies by 25% and boosting employee satisfaction through streamlined processes and improved data management
- Optimized customer communication systems, achieving a faster response time, improved customer retention, and higher satisfaction through providing personalized service and quicker access to information

Temple University, College of Public Health | *Technical Support*

Sep. 2023 – Feb. 2024

- Executed customer-centric technical support to various campuses of an urban university, encompassing computer setup, printer installation, OS reinstalls, software installations, and system cleanup
- Leveraged a ticket tracking system to efficiently manage and perform on-site service calls to ensure quick issue resolution and to minimize down-time for end-users

Maggiano's Little Italy | *Banquet Server*

Jun. 2022 – Jan. 2023

- Provided tailored customer service for 150+ guests daily at a semi-upscale Italian restaurant
- Coordinated with a team of 5+ servers and kitchen staff to resolve issues and ensure exceptional customer satisfaction for high-stake events such as weddings, funerals, corporate gatherings, and birthdays

PROJECTS

[TUventure](#) | *Founder, UX Designer*

Jan. 2024 – Present

- Spearhead development of an e-commerce platform to reduce Temple community waste and support low-income students
- Lead a team of three, driving product vision from concept to prototype using design thinking and market research while conducting usability tests and heuristic evaluations to enhance user experience and app performance

[Pennsylvania Turnpike Toll Calculator](#) | *Cloud Developer*

Jan. 2024 – Apr. 2024

- Developed a toll calculator app integrated with REST APIs and AWS Lambda functions to pass data from an RDS database
- Architected AWS infrastructure: established VPC, managed security groups, and deployed load balancers to process 400% volume fluctuations with autoscaling for web/app servers

LEADERSHIP & ACTIVITIES

Association for Information Systems | *Director of Public Relations, Chair of Photography Design*

May 2023 – Present

- Lead a team in managing social media, graphic design, photographic events, and merchandise procurement to align with organizational goals and effectively promote events to 250+ members
- Facilitate weekly meetings to plan posting schedules and collaborate with directors/chairs to streamline communication

Alpha Sigma Rho Inc. | *Treasurer, Webmistress*

Apr. 2023 – Present

- Manage the budget with tailored financial strategies, coordinating meetings, setting dues, and adjusting expenses to ensure fiscal integrity and drive organizational success
- Boost organizational presence through website maintenance and social media management, increasing membership and engagement while facilitating communication with external stakeholders

SKILLS & INTERESTS

Technical Skills: JavaScript, Node.js, AJAX, Python, HTML, CSS, JSON, Tableau, SQL, NoSQL, DynamoDB, AWS, Figma

Interests: Design, Film & Photography, Content Creation, Rock-climbing, Swimming, Cooking, Arts & Crafts, Reading, Music