Cammy N. Nguyen

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EDUCATION

Temple University, Fox School of Business   Philadelphia, PA
Bachelor of Business Administration   Graduation: Dec. 2025
Major: Management Information Systems | **Minor:** Entrepreneurship & Innovation | **GPA**: 3.95
Honors & Awards: Fox Honors Program, University Honors Program**,** Provost's Scholarship, Dean's List: Fall 2022 - Present,
2023 & 2024 MIS Professional and Academic Achievement Award, 1st Place - Cybersecurity Awareness PSA Contest,
1st & 2nd Place Category - AIS National UN Goals Software Innovation Challenge

EXPERIENCE

Temple University, MIS Department — *Information Technology Assistant, Cloud Architecture*   Aug. 2024 – Present
- Facilitate AWS cloud computing education by conducting weekly office hours, supporting 30+ students in deploying cloud-based solutions, managing databases, configuring security settings, and implementing Node.js in AWS Lambda
- Enhance students' AWS architecture skills through hands-on learning, troubleshooting technical issues, and providing guidance on best practices for cloud infrastructure and application deployment

TopGranite & Cabinetry — *Product Management Intern*   May 2024 – Aug. 2024
- Rebranded and redesigned company website, adding customer testimonials and services pages, leading to a 29% increase in customer engagement and online inquiries by enhancing user experience and optimizing mobile responsiveness
- Implemented cloud-based infrastructure and developed a new invoice system reducing operational inefficiencies by 25% and boosting employee satisfaction through streamlined processes and improved data management
- Optimized customer communication systems, achieving a faster response time, improved customer retention, and higher satisfaction through providing personalized service and quicker access to information

Maggiano's Little Italy — *Banquet Server*   Jun. 2022 – Jan. 2023
- Provided tailored customer service for 150+ guests daily at a semi-upscale Italian restaurant
- Coordinated with a team of 5+ servers and kitchen staff to resolve issues and ensure exceptional customer satisfaction for high-stake events such as weddings, funerals, corporate gatherings, and birthdays

PROJECTS

TUVenture — *Founder/UX Designer*   Jan. 2024 – Present
- Spearhead development of an e-commerce platform to reduce Temple community waste and support low-income students
- Lead a team of three, driving product vision from concept to prototype using design thinking and market research while conducting usability tests and heuristic evaluations to enhance user experience and app performance

Pennsylvania Turnpike Toll Calculator — *Cloud Developer*   Jan. 2024 – Apr. 2024
- Developed a highly scalable toll calculator app utilizing REST APIs and AWS Lambda functions to efficiently pass data between the application and an RDS database, enhancing application reliability and performance
- Architected AWS cloud infrastructure: established VPC, managed security groups, and deployed load balancers to handle 400% increase in traffic volume with autoscaling, ensuring seamless operation during high-demand periods

LEADERSHIP & ACTIVITIES

Association for Information Systems — *Director of Public Relations*   May 2023 – Present
- Lead a team in managing social media, graphic design, photographic events, and merchandise procurement to align with organizational goals and effectively promote events to 200+ members
- Facilitate weekly meetings to plan posting schedules and collaborate with directors/chairs to streamline communication

Alpha Sigma Rho Inc. — *Treasurer, Webmistress*   Apr. 2023 – Present
- Manage the budget with tailored financial strategies, coordinating meetings, setting dues, and adjusting expenses to ensure fiscal integrity and drive organizational success
- Boost organizational presence through website maintenance and social media management, increasing membership and engagement while facilitating communication with external stakeholders

SKILLS & INTERESTS

Technical Skills: JavaScript, HTML, CSS, Python, JSON, AJAX, AWS, DynamoDB, SQL, NoSQL, Node.js, Tableau, Figma
Interests: Design, Film & Photography, Arts & Crafts, Music, Swimming, Cooking, Reading, Traveling, Fashion