

# Cassandra Brittain

community.mis.temple.edu/cbrittain

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**EDUCATION:** TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration, Graduation: May 2022*  
*Major: Management Information Systems*  
Overall GPA: 3.63 | Dean's List Spring 2020

MONTGOMERY COUNTY COMMUNITY COLLEGE, Bluebell, PA  
*Associates in Science, Graduation: December 2019*  
*Major: Business Administration*  
Overall GPA: 3.85 | Summa Cum Laude | Dean's List: Fall 2018, 2019 & Spring 2019

## SELECTED COURSES:

Data and Analytics, Web Application Development, Cloud Architecture,  
User Experience Design

## ACTIVITIES:

- Member, Association for Information Systems, 2020 – present

**EXPERIENCE:** KOHLS, Royersford, PA December 2017 – April 2018  
**Sales Associate**

- Provided customer service for a department store retail chain with clothing apparel, footwear, toys, appliances, and electronics
- Utilized communication skills to assist on average 70 customers daily and to convey information to coworkers and managers
- Managed monetary transactions with cash, credit cards, and checks on a POC system
- Organized cosmetic and clothing displays and re-shelved unpurchased items

DRAGONS BREATH, King of Prussia, PA June 2018 – January 2020  
**Sales Associate**

- Managed sales and food orders for a family-owned, liquid nitrogen snack kiosk in a large, upscale mall that contains 425 stores and services
- Persuaded customers to purchase products and bargained prices to increase total sales
- Collaborated with a team of three to prepare 120 orders daily
- Performed 2 daily inventory checks and restocking to ensure all orders can be completed
- Managed monetary transactions and recorded daily cash and credit sales totaling between of \$900 - \$1200 daily

## SKILLS & LANGUAGES:

**Software:** Microsoft Office Suite, Visual Studio Code, RStudio

**Web Development:** HTML, JavaScript, Node.js, AWS, WordPress, Square Space

**Database Management:** Salesforce, MySQL, MongoDB, AWS

**Languages:** Beginner Proficiency in Japanese