

## Education

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

***Bachelor of Business Administration, to be awarded May 2025***

MAJOR: Management Information Systems

### Activities

President & Founder, Temple Sneaker Society, 2021 - present

- *Founded new campus club for sneakerheads, aficionados, and collectors of athletic footwear*

## Experience

A. DUIE PYLE, West Chester, PA

June 2020 – January 2022

### Customer Service Representative

- Coordinate inquiries and schedule shipments for specialty “less-than-truckload” (LTL) freight carrier, with 27 U.S. locations.
- Extensive use of Salesforce and proprietary software to verify shipment dates, follow-up with clients, and update changes in delivery timeframes.
- Work closely with business partners to resolve problems associated with delayed times and other supply chain challenges.

USA HOCKEY, Chester County, PA

October 2017 – January 2021

### Hockey Referee

- Served as referee and officiated more than 100 youth hockey games per year for USA Hockey.
- Enforced game rules, traveled throughout the region, and helped players understand the rules and etiquette associated with hockey.
- Mediated all game disputes and maintained professionalism for all players and attendees.

GIANT, West Chester, PA

May 2019 – December 2019

### Cashier

- Provided front-end customer service at point-of-sale terminal for 200,000 square foot 12-register supermarket that serves up to 1200 customers per day.
- Assist with inventory replenishment, food prep in deli and produce department. Prepared customer orders for GIANT Direct order fulfillment.

ACAC, West Chester, PA

May 2018 – September 2018

### Lifeguard

- Ensured safety of patrons for four pools, including one Olympic size, two, five-lane pools and one waterpark at 2000-member health and fitness club.
- Conducted sanitation checks, verified pH levels, and followed safety protocols, including assisting with training and pool maintenance. Completed daily logs and documented incidents.

## Additional

- Microsoft Word, Excel, PowerPoint, Salesforce, Proprietary Inventory Tracking and Scheduling Systems, Functional Knowledge in Adobe Photoshop, Illustrator, After Effects
- Hockey Referee Certification, Lifeguard Certification