

# DANIEL LIN

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## EDUCATION

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### TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, May 2027

**Majors:** Risk Management and Insurance, Management Information Systems

**Minor:** Business Analytics

**Honors:** Temple University Honors Program, Fox School of Business Honors Program

**GPA** – 3.9

#### ***Related Courses (Completed by May 2026):***

- |                                      |                                       |
|--------------------------------------|---------------------------------------|
| - Managing Human Capital Risk        | - Financial Management                |
| - Managing Property Liability Risk I | - Cloud Architecture                  |
| - Data Analytics                     | - Web Service Programming             |
| - Managing Enterprise Cybersecurity  | - Financial and Managerial Accounting |

#### ***Honors and Activities:***

Gamma Iota Sigma Professional Risk Management, Insurance and Actuarial Science Fraternity, Spring 2026 – Present

- Risk Management and Insurance Career Development Committee, Spring 2026 – Present

Association for Information Systems, Director of Events, Spring 2025 – Present

SCLC International Paper Social Impact Case Competition – 2nd (\$1,000), Spring 2025

Septa Profitability Case Competition – 1<sup>st</sup> (\$1,000), Spring 2025

Temple Consulting Club, Fall 2024 – Spring 2025

- Senior Consultant, Spring 2025

- Associate, Fall 2024

Intramural Basketball, Fall 2024

AIS Scholarship, Spring 2025 – Present

Conwell Scholarship, Fall 2023 – Present

Diamond Scholarship, Fall 2023 – Present

Dean's List, Fall 2023 – Present

Temple University Honors Program, Fall 2024 – Present

Fox School of Business Honors Program, Fall 2024 – Present

## EXPERIENCE

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### Optimize Consulting Group

Philadelphia, PA

*Technology Consultant*

September 2025 – Present

- Deliver pro-bono technology consulting by auditing a historic community center's digital processes across 5 systems
- Analyze Neon CRM, Jumbula, Squarespace, Microsoft 365, and Google Apps to assess and determine current pain points
- Propose system consolidations and single-source alternatives, presenting two-phased reports with SOP documentation

### Temple University Information Technology Services

Philadelphia, PA

*IT Support Assistant (TECH Center Lab)*

June 2025 – Present

- Provide customer service and technical support, assisting 100+ students weekly with inquiries, printing, and equipment
- Streamline lab operations by managing breakout rooms, tech rentals, and facility-wide computer lab maintainance
- Collaborate with managers to troubleshoot escalated issues, ensuring quick resolution and a positive patron experience

### CAVA Mezze Grill

Glen Mills, PA

*Crew Member*

May 2024 – August 2024

- Provided excellent service to 150+ customers daily in a fast-paced, fast-casual, high-volume Mediterranean restaurant
- Collaborated with a team of 4-6 crew members by prepping and cooking food, washing dishes, and cleaning work areas
- Handled cash, credit, and digital transactions accurately, processing 200+ orders daily and fostering repeat business

## SKILLS, VOLUNTEERING, & INTERESTS

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*Computer Skills:* Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Python, R, SQL, JavaScript, AWS, CSS, HTML, VS Code

*Volunteering:* Brandywine Valley Church, Old St. Mary's, Philabundance

*Interests:* Basketball, Bowling, Flag Football, Golf, Poker, Philly Sports, Tennis, Thrifting, Ultimate Frisbee