# Daniel M. Branch

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## EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA      **Graduation:** May 2026

*Bachelor of Business Administration*

**Major:** Management Information Systems | **GPA:** 3.64

**Awards:** Dean's List: Fall 2022, Spring 2023

**Selected Courses:** Statistical Business Analytics, Digital Systems, Quantitative Methods of Business II, Introduction to Computer Science,

## TECHNICAL SKILLS

Software Development:          Command Prompt

Web Development:              HTML, CSS, JAVASCRIPT

Systems Maintenance:          Calix Cloud, Radwin Software

Database Management:          SQL

Project Management:           Salesforce, Microsoft Word, Excel, PowerPoint

## EXPERIENCE

PARATUS GROUP, Windhoek, Namibia                              June 2023 – July 2023

*Network Operations Intern*

- Supported system maintenance for telecommunications company with $21.5M in annual revenue
- Utilized proprietary technical system to monitor faulty fiber links and troubleshoot sector transmitters for 40+ high-value corporate clients.
- Communicated with external vendors to resolve connection issues and monitor data usage, traffic flows, latency, and internet speed.
- Assisted customers in changing administration portal and network credentials, using Calix Cloud software.
- Used command line code and Putty software to log into network towers to shut/unshut clients for failover testing, and to bar/unbar clients who had outstanding accounts.

ICE CONCEPTS INC, Philadelphia, PA                         August 2022 – December 2022

*Operations Team Member*

- Offered logistical support for an ice sculpture company with a 7000 square foot warehouse.
- Supported event set up and break down of ice sculpture displays weighing up to 50lbs.
- Completed operational tasks including packaging, unloading, and preparing equipment.
- Operated plastic seam sealer to seal bags to uphold safety precautions.

## ACTIVITIES

**Member,** Entrepreneurship Student Association                August 2022 – December 2022

**Member,** Association for Information Systems                 August 2023 - Present

## LANGUAGE:

**Languages:** Fluent Proficiency in Afrikaans