Graduation: December 2024

Lancaster | PA | 17602 | 717-669-5528 | e-Portfolio

EDUCATION

TEMPLE UNIVERSITY - Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Major: Management Information Systems Club: Association of Information Systems

Fall 2023-Present

Selected Classes:

Digital Systems, Web Application Development, Data & Analytics, Statistical Business Analytics, Operations Management, Financial Management, Financial & Managerial Accounting

WORK EXPERIENCE

Top 1 Nails, Lancaster, PA

June 2022–Present

Product Management

- Coordinated technology upgrades for two nail salons, implementing ATM, security, credit card, and POS systems, improving operational efficiency
- Managed two salon renovation project, collaborating with an architect, and successfully overseeing the process
- Communicated and scheduled with over 10 inspectors and the township head, ensuring compliance and timely completion of the renovation
- Led vendor management, selecting and working with suppliers, achieving seamless integration for technology upgrades
- Ensured timely project completion, maintaining safety and quality throughout, meeting all deadlines

Senior Business Coordinator

June 2020-Present

- Streamlined salon operations, managed inventory, and implemented precise bookkeeping, optimizing resources for enhanced profitability
- Led a team of technicians, fostering a positive work environment while driving strategic initiatives that attract new clientele, elevating the salon's reputation and revenue

Licensed Nail Technician

June 2020-Present

• Demonstrate excellence in nail hygiene and artistry while maintaining a fast-paced work atmosphere and providing great services that exceed customers' expectations

Get the Picture Corporation, Lancaster, PA

Retail Salesperson

August 2016-August 2019

- Handled customer orders include explaining prices and framing sizes
- Provided information of amusement park as well and guided guests to locations

PROJECTS

BabyNest Insight, Temple University/Data Analytics

December 2023

• Utilized decision tree algorithms to analyze and extract the most influential feature from New York baby hospital and customized using Python language to fine-tune the decision tree

SKILLS

Languages: Native Proficiency in Vietnamese License: State Cosmetology-Nail Technician

Software: Microsoft Excel, PowerPoint, Word | Basic: Python, HTML, JavaScript, and SQL