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EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA
Bachelor of Business Administration   Graduation: December 2024
Major: Management Information Systems
Clubs: Association of Information Systems, Temple Consulting Club, Vietnamese Student Association
Selected Classes:
Digital Systems, Web Application Development, Data & Analytics, Cloud Architecture, User Experience

WORK EXPERIENCE

Top 1 Nails, Lancaster, PA   June 2022–Present
Project Management

- Coordinated technology upgrades for two nail salons, implementing ATM, security, credit card, and POS systems, improving operational efficiency
- Managed two salon renovation project, collaborating with an architect, and successfully overseeing the process with $50,000 budget
- Communicated and scheduled with over 10 inspectors and the township head, ensuring compliance and timely completion of the renovation
- Led vendor management, selecting and working with suppliers, achieving seamless integration for technology upgrades
- Ensured timely project completion, maintaining safety and quality throughout, meeting all deadlines

Co-Owner/Manager   June 2020-Present

- Streamlined salon operations, managed inventory, and implemented precise bookkeeping, optimizing resources for enhanced profitability
- Lead a team of technicians, fostering a positive work environment while driving strategic initiatives that attract new clientele, elevating the salon's reputation and revenue
- Demonstrate excellence in nail hygiene and artistry as a licensed nail technician, maintaining a fast-paced work atmosphere and providing great services that exceed customers' expectations

LEADERSHIP

Temple Consulting Club, Philadelphia, PA   February 2024-Present
Associate Consultant

- Researching with a team of 5 student analysts on regenerative farming practices for a Fortune 500 hospitality company as pro-bono services
- Assisting in the development of comprehensive reports and presentations outlining research findings, recommendations, and implementation strategy of sustainable practices
- Attend weekly team meetings to analyze reports, explore suggested resources, and conduct independent research, deepening our understanding of regenerative farming practices

PROJECTS

BabyNest Insight, Temple University/Data Analytics   December 2023

- Utilized decision tree algorithms to analyze and extract the most influential feature from New York baby hospital and customized using Python language to fine-tune the decision tree

SKILLS

Software: Microsoft Excel, PowerPoint, Word | Python, HTML, JavaScript, SQL, Figma, Tableau